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**All activities listed below will take place at the event venue:** Westin Washington DC City Center, 1400 M St NW, Washington, DC 20005. Please see the directional signs for room assignments.

### Opening Keynote

Hear from SAP Concur leaders about our latest vision as well as strategies to help you be drivers of change, get a sneak peek into new innovations, and gain insights from industry experts and your peers.

9:00 am – 9:30 am

### General Session: The New Concur Travel: Deep Dive on Recent Innovations

Business travel is changing. So are we. Review updates made to Concur Travel that provide increased control and compliance, enhanced visibility, and better experiences for travelers. We'll dive into what is available for you today, future innovation in this area, and give you a chance to ask the questions we know are top-of-mind.

9:30 am – 10:15 am

### Navigating the NDC Landscape

The New Distribution Capability (NDC) is becoming a staple in the travel industry. Discover how to navigate its complexities and implications with SAP Concur experts and Southwest Airlines. Gain a comprehensive understanding of how one of the industry's leaders is leveraging NDC to enhance travel efficiency and customer satisfaction.

10:30 am – 11:15 am

### More than a Buzzword: The Present & Future of AI in Travel & Expense

AI is making an impact in the travel and expense space and we want to make sure you are well equipped to take advantage of it. We'll dive into how SAP Concur solutions are currently utilizing this rapidly-evolving technology, our plans for the future, and how it will impact the roles and strategies of T&E professionals.

11:30 am – 12:15 pm

### Future-Proofing Public Sector: Harnessing Concur Cloud for Public Sector for Cyber Resilience

Join SAP Concur experts and Genesis Consulting Partners, LLC as they share best practices for integrating systems and processes to mitigate cyber risks. Discover how Concur Cloud for Public Sector supports various public services, including federal, state, local government, higher education, and tribal nations, to modernize policies and safeguard mission-critical data.

1:00 pm – 1:45 pm

Throughout the day please stop by the expo, check out the Solutions Showcase, and meet our partners!

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### Empowering Employees With Concur User Assistant by WalkMe

Your employees can have automated support every step along the way as they go through T&E processes. Hear real stories from your peers about how you can utilize Concur User Assistant by WalkMe to increase solution adoption, drive compliance, accelerate time to value, and maximize productivity. Guide employees to use their T&E solutions correctly and effectively.

2:00 pm – 2:45 pm

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### General Session: Peer Insights: Future Focus and Key Priorities

Hear from your peers in Public Sector and Regulated Industries about their T&E program journeys. Travel, expense, and AP priorities are evolving and will look different in 2025 than they do today. AI and emerging technologies, unique compliance challenges faced by each industry, and strategies for change management only scratch the surface of what we'll explore.

3:15 pm – 4:00 pm

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### Networking Reception

Join us for appetizers, beer, and wine to close out the event! Connect with industry peers, colleagues, and new friends from across all of our guests in the Public Sector and Regulated Industries.

4:00 pm – 5:00 pm

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