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All activities listed below will take place at the event venue: Westin Washington DC City Center, 1400 M St NW, Washington, DC 20005. Please see the directional signs for room assignments.

Opening Keynote

Hear from SAP Concur leaders about our latest vision as well as strategies to help you be drivers of change, get a sneak peek into new innovations, and gain insights from industry experts and your peers.

9:00 am – 9:30 am

General Session: The New Concur Travel: Deep Dive on Recent Innovations

Business travel is changing. So are we. Review updates made to Concur Travel that provide increased control and compliance, enhanced visibility, and better experiences for travelers. We'll dive into what is available for you today, future innovation in this area, and give you a chance to ask the questions we know are top-of-mind.

9:30 am – 10:15 am

Navigating the NDC Landscape

The New Distribution Capability (NDC) is becoming a staple in the travel industry. Discover how to navigate its complexities and implications with SAP Concur experts and Southwest Airlines. Gain a comprehensive understanding of how one of the industry's leaders is leveraging NDC to enhance travel efficiency and customer satisfaction.

10:30 am – 11:15 am

*BYOC: Maximizing Cognos 11 for Federal Agencies With ConcurGov

It's time to unlock the full potential of Cognos 11. Uncover tips and tricks for ConcurGov users as we share the key differences and improvements in Cognos 11. You'll leave this training with actionable best practices tailored to your unique requirements and reporting processes. *BYOC = Bring your own computer for this hands-on training. Attendance for the full duration of this session will earn 1.0 CPE credit for CPAs. (Prerequisites = Working knowledge of SAP Concur, Program Level = Intermediate)

11:30 am – 12:20 pm

Future-Proofing Public Sector: Harnessing Concur Cloud for Public Sector for Cyber Resilience

Join SAP Concur experts and Genesis Consulting Partners, LLC as they share best practices for integrating systems and processes to mitigate cyber risks. Discover how Concur Cloud for Public Sector supports various public services, including federal, state, local government, higher education, and tribal nations, to modernize policies and safeguard mission-critical data.

1:00 pm – 1:45 pm

Throughout the day please stop by the expo, check out the Solutions Showcase, and meet our partners!

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Featured Customer: Comprehensive Spend Management with WMATA

Join Concur client, WMATA (Washington Metropolitan Area Transit Authority), as they talk you through ensuring compliance with State and Local regulations. By enforcing strict guidelines on fiduciary spending, WMATA maintains proper controls over workflows and policies for all types of spending, including invoices, travel, and employee reimbursements.

2:00 pm – 2:45 pm

General Session: Peer Insights: Future Focus and Key Priorities

Hear from your peers in Public Sector and Regulated Industries about their T&E program journeys. Travel, expense, and AP priorities are evolving and will look different in 2025 than they do today. AI and emerging technologies, unique compliance challenges faced by each industry, and strategies for change management only scratch the surface of what we'll explore.

3:15 pm – 4:00 pm

Networking Reception

Join us for appetizers, beer, and wine to close out the event! Connect with industry peers, colleagues, and new friends from across all of our guests in the Public Sector and Regulated Industries.

4:00 pm – 5:00 pm

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