

SAP Concur Customer Day

Unlock Peak Performance

23rd October 2024
Twickenham Stadium

Agenda*

Time	Session
09:15	Doors Open
09:45 – 10:30 Live Room	<p>Keynote: Leveraging Technology to Achieve Peak Performance in Business: Insights and Strategies</p> <p>Just as elite athletes rely on discipline, technology, and strategy, your business must leverage these principles to excel.</p> <p>Hear from SAP Concur leaders as they discuss industry transformations and their impact on travel and spend management. Discover how data analytics, digital transformation, financial precision, enhanced customer experiences, and sustainable practices can make your business a champion.</p> <p>Don't miss this chance to gain the competitive edge.</p> <p>Speakers: Cassie Petrie – Managing Director, EMEA SMB, SAP Concur Gary Goodenough – Sales Director, SAP Concur</p>
10:30 – 10:50	Refreshment Break
10:50 - 11:35 Live Room	<p>Get the Ball Rolling with New Concur Travel</p> <p>The business travel landscape is changing fast and employee expectations around travel are evolving just as quickly. During this session, we will share some perspectives on what lies ahead and how New Concur Travel can keep you up with all the innovation in this space.</p> <p>Speaker(s): Paul Dear – Regional Vice President – Supplier Services EMEA, SAP Concur Shaun Healey – Senior Solutions Consulting Specialist, Travel, SAP Concur</p>

*Agenda subject to change.

Time	Session
11:35 - 12:20 Live Room	<p>Scrum Down on Compliance: Insights from a Anti-Fraud Expert</p> <p>Get ready to tackle compliance head-on in our session where SAP's very own compliance officer will share real-life scenarios of non-compliance and fraud. Hear from a seasoned experts on how SAP Concur can help you intercept, mitigate, and report these risks, ultimately helping your organisation build and maintain a culture of compliance. Don't drop the ball on compliance—learn how to keep your team onside and your organisation secure.</p> <p>Speaker(s): Suve Banerjee – Compliance Learning Officer, SAP Nkolika Chikwendu – Principal Consultant for MBS, SAP Concur</p>
12:20 - 13:20 Expo Hall	Lunch
13:20 - 14:05 Rose Suite 1	<p>Tackle AP Automation: Why Now is the Time</p> <p>In today's economic climate, lost invoices, approval delays, and irate supplier calls can significantly impact your cash flow and operations. Learn how SAP Concur optimises efficiency and visibility in your financial processes.</p> <p>Discover the risks of sticking with manual practices and see the benefits other businesses have gained from AP automation. Join us for a live demonstration of Concur Invoice in action and ensure your financial team stays ahead in the game.</p> <p>Speaker(s): Michael Benn – Client Development, SAP Concur Rob Tuckwell – Director ISSUING Specialist Sales & B2B Partnerships, Global Transaction Banking, Barclaycard Payments</p>
13:20 - 14:05 Live Room	<p>Optimise Concur to Work Harder for Your Business</p> <p>When costs keep rising, budgets keep tightening, and the business climate keeps changing, every spending decision matters. There's no room for risks, overspending, and inefficiency to find their way into your process – you simply can't afford to let them in. With SAP Concur, you can keep improving every spending moment to bring more certainty, more efficiency, and more savings into the business.</p> <p>Looking at our customer data, we'll share the 'standard' functionality of products you already have with us and ways to optimise the current state.</p> <p>Speaker(s): Helene Goumard – Director of EMEA Solution Consulting Experts, SAP Concur Richard Allen – Solution Consulting Director UKI, SAP Concur</p>

Time	Session
14:05 - 14:55 Rose Suite 1	<p>Ruck and Learn: Boosting Business Efficiency Through Best Practice</p> <p>This interactive roundtable event, led by SAP Concur experts, is designed to help you tackle the challenges of business efficiency head-on. In this dynamic setting, you'll engage with peers and industry leaders to explore proven strategies and good practices for enhancing your business operations. Our SAP Concur experts will share their insights on streamlining processes, optimising workflow, and leveraging technology to achieve peak performance.</p> <p>Don't miss this opportunity to scrum down with fellow professionals, exchange valuable ideas, and discover actionable steps to elevate your business efficiency. Get ready to drive your organisation to new heights of productivity and success.</p> <p>Speaker(s): Stuart McMahon – Director, Client Success, SAP Concur Bret Edis – Director, Client Development, SAP Concur Sophia Neal – Client Success Lead, SAP Concur</p>
14:05 - 14:55 Live Room	<p>You Can't Go Round Concur Integrations</p> <p>Deepen your knowledge of our current and planned integration capabilities, and understand how our continuous integrations work underpins our product development strategy. From AI to user experience, and overall data flows, you will get the keys to maximised efficiency and compliance.</p> <p>Speaker(s): Lucie Delaugere, Senior Product Marketing Manager, SAP Concur</p>
14:55 - 15:15 Expo Hall	Refreshment Break

Time	Session
15:15 - 16:00 Live Room	<p>Breaking Through the Line: Leveraging SAP Concur Reports for Financial Victory</p> <p>Explore how SAP Concur's reporting capabilities can empower your business to achieve financial success. Discover the most effective reports that enhance productivity, improve employee experience, boost market adaptability, increase visibility, and minimise financial risks.</p> <p>Our experts will guide you through real-world examples and practical insights to help you harness the full potential of SAP Concur's reporting tools. Equip yourself with the knowledge to drive your organisation towards financial victory.</p> <p>Speaker(s): Casey Little – Solution Consultant, SAP Concur Roshni Bridgland – Client Success, SAP Concur Ivan Popov – Reporting Consultant, SAP Concur</p>
16:00 - 16:45 Live Room	<p>Special Guest Speaker: Ben Ryan</p> <p>We are thrilled to announce our special guest speaker, Ben Ryan, the visionary coach who led Fiji's rugby sevens team to Olympic Gold in 2016. Since his monumental achievement, Ben has dedicated himself to sharing the invaluable lessons he has learnt about collaboration, teamwork, communication, and fostering active cultures.</p> <p>Join us as Ben delves into his journey, illustrating how these principles can inspire new thinking on building trust, accelerating human potential, and developing optimal performance in teams. His unique insights will provide you with practical strategies to transform your organisation and achieve new heights of success.</p> <p>Don't miss this opportunity to learn from a coaching legend and gain fresh perspectives on effective team dynamics and leadership.</p>
16:45 - 18:00 Expo Hall	<p>Stadium Tour & Networking Drinks</p>