



Customer Success Story | Professional Services | BearingPoint | PUBLIC
Concur Expense | Expenselt | Concur Request | TripLink | Intelligence

Management and Technology Consulting **BearingPoint Processes Travel Costs On the Go**

Technology that connects: Map regulatory requirements across all business units with SAP Concur's cloud-based travel management solutions.

Quick Facts

Company

BearingPoint

Headquarters

Frankfurt am Main, Germany

Website

www.bearingpoint.com

Industry

Professional Services

Products and Services

Consulting

Employees

approx. 4,750 Employees

Revenue

738 million euro in 2018

SAP Concur® Produkte

Concur® Expense

Expenselt

Concur® Request

TripLink

Intelligence

ABOUT BEARINGPOINT

BearingPoint is an independent management and technology consultancy with European roots and global reach. The company assists clients in solving strategic and technological challenges surrounding business transformation. Employing over 4,700 people in 40 locations, BearingPoint supports clients worldwide.

BearingPoint®

Frequent Travelers Need Travel Management on Demand

571,000 travel receipts are submitted annually by employees of the consulting firm BearingPoint. The reason is obvious. With 40 offices scattered around the globe, consultants are personally available to clients, whether they are in Dubai, Morocco or China – the list goes on. Working in your own office is the exception, not the rule. But when there's no office, there's no printer, and without one, there's no finished travel expense report. Or is there? With SAP Concur, BearingPoint has implemented a digital, paperless solution for travel expense reporting in all locations. The solution now sits in the pockets of around 3,800 frequent travelers, allowing them to complete their expense reports on the go.

“Our consultants are permanently on the road, which meant that **the ideal IT solution for travel expense reporting had to be mobile-friendly and paperless.**”

Jan L. Wermke
Senior Manager at BearingPoint



105,000
HOTEL STAYS

booked by BearingPoint employees per year



73,000 TRAVEL
EXPENSES

accumulated annually



IN 22 COUNTRIES

SAP Concur solutions were implemented

In the consulting industry, business travel generates considerable costs. At around 30 million euros, travel costs are the second-largest cost pool to be managed at BearingPoint. These expenses can only be fully controlled with a standardized, digital solution. BearingPoint wanted to bring transparency to expenses using a function able to track which expenses were incurred on what projects. To achieve this, a scalable and forward-looking business travel management solution was introduced across all locations.

BEFORE:

Even before implementing Concur Expense, BearingPoint was using a travel management solution from SAP. But, in addition to the SAP solution, the 22 countries had developed other solutions in-house that were used in parallel. At that time, business travel still involved sending in original receipts and printed, signed expense reports. Although this procedure and the solution worked to a certain point, this innovation-driven company wanted absolute cost transparency.

Why SAP Concur

The platform company SAP Concur convinced the customer with its app-based travel expense reporting and its ability to map country-specific features, such as the extensive travel expense regulations from Austrian collective bargaining agreements. The integration of the traditional travel booking solution was also a prerequisite – and it worked. Concur TripLink also helps with bookings outside of the predefined channels. Here, direct bookings with the supplier are automatically forwarded from the travel agency to Concur Expense and integrated into the expense report.

AFTER:

- **Unified:** BearingPoint employees in all 22 countries use SAP Concur solutions, meaning a synchronized system for travel expense reporting.
- **Mobile:** The new, app-based travel expense reports are a big advantage for frequent travelers, who can now photograph their receipts on the go and create expense reports directly.
- **Transparent:** The current status of travel expense reports can be viewed at any time, by the traveler and by the budget managers.
- **Digital:** Printed, signed travel expense reports are a thing of the past. The digitally created statement is forwarded in the system to financial accounting.
- **Paperless:** Travelers are able to photograph receipts rather than typing them up, as they can now be read with OCR technology. Thanks to Concur Expenselt, the feature recognizes the text on the receipt, eliminating the need for manual entry.

“We were able to map the complex regional travel expense rules of three Austrian collective bargaining agreements into Concur Expense. **In consultation with employee representatives, we took a best-of approach to decide the best terms for each.**”

Tobias Liebscher

Partner and Leader SAP Concur Implementation Practice at BearingPoint



By introducing Concur Expense, BearingPoint has also become more flexible in its expense reporting. Whereas it was previously done per business trip, frequent travelers are now free to create an expense report covering multiple trips. Additional savings can be made through the integrated VAT reimbursement function, with SAP Concur partner VAT IT. Now, BearingPoint itself is an implementation partner, supporting its own clients in implementing SAP Concur solutions.

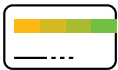
“**We have implemented Concur Expense in 22 countries** and learned a lot about the tool and its potential. As an implementation partner, we now share this knowledge with our customers.”

Tobias Liebscher

Partner and Leader SAP Concur Implementation Practice at BearingPoint

These are the **SAP Concur solutions** that the consulting firm **BearingPoint** relies upon

An app-based solution that brings transparency to business travel management - that was the most important requirement BearingPoint had for its new IT solution. But what does a travel management solution look like for a forward-thinking, digital-savvy consulting firm? BearingPoint chose products from SAP Concur:



Concur Expense

Travel expense capture, analysis, and reporting: All completed with Expense.



Expenselt

With photographed receipts, expenses are automatically recorded and assigned to the correct cost centers.



Concur Request

One-click approvals of travel bookings ensure compliance with travel policies.



TripLink

Capture flight, hotel, and other travel data – no matter how the booking takes place.



Intelligence

The combined analysis of travel, expense, invoice, and credit card data in a single business intelligence system provides a clear overview of all expenses.

ABOUT SAP CONCUR

SAP Concur is the world's leading provider of integrated solutions for booking and billing business travel. The focus is on the consistent simplification and automation of everyday processes. The SAP Concur app accompanies employees on all their trips, allowing expenses to be effortlessly transferred into an expense report. By integrating data in near real-time and using artificial intelligence to review all transactions, companies can see exactly what they are spending – without worrying about missing items in the budget.

With SAP Concur, many tedious steps are a thing of the past, and important tasks are simplified. Through this, SAP Concur helps companies get the most out of every day.

For more information, visit [concur.com](https://www.concur.com) or the [SAP Concur Blog](#).

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