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Opening Keynote

Hear from SAP Concur leaders about our latest vision as well as strategies to help you be drivers of change, get a sneak peek into new innovations, and gain insights from industry experts and your peers.

10:00 am – 10:45 am ET

Keeping Pulse on Policy: Adapting and Applying Policy Changes for Travel & Expense

As travel and expense continues to evolve, how do you create, enforce, and maintain a flexible policy for your employees? Understand employee expectations, what you should revise to accommodate the modern-day worker, where to get started with policy changes, and how to measure success going forward.

11:00 am – 11:45 am ET

Micro Forum

Traveler Messaging and Popups: Give the Right Info at the Right Time

To effectively enforce policy, site administrators should be proficient in building, customizing, and managing travel rules and flags. Discover how access, edit, and enable rules, custom messages and popups to increase compliance and efficiency.

12:45 pm – 1:05 pm ET

Micro Forum

Transforming Travel: Managing Modern Retailing and NDC

Airline “modern retailing” is appearing in many forms to revolutionize the travel industry. Most recently, the use of the NDC API has amplified the move towards a more modern and flexible experience. Discover how to enable policy-compliant “modern retailing” solutions to offer more personalized and dynamic services while maintaining program visibility and traveler satisfaction.

1:15 pm – 1:35 pm ET

Future Feature Feedback: Travel Evolution

Discover upcoming enhancements to the travel ecosystem to help you better manage your travel program. Our solutions experts will share their insights and then open up the floor to you, providing you with the opportunity to ask questions and share your thoughts to influence development and timing.

1:45 pm – 2:30 pm ET



Throughout the day you can stop by the expo check out the Solutions Showcase and meet our partners!