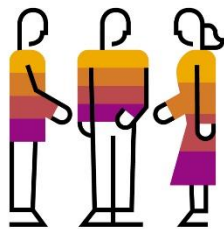




The weather may be turning colder, but the discussion on all things spend is starting to heat up. For our November customer newsletter we've gathered together a number of resources to help you in your 2021 expense, travel and invoice management planning.

First up is our latest infographic, [2020 Insights Recap: Moving business forward in 2021](#). Download it today for a year-end summary of the timely Canadian business insights gathered from 5,000+ Insights On registrants and over 600 responses to multiple surveys with customers, attendees, and partner association members.



SAP Concur User Admin Group

SAP Concur Community: Connect. Share. Engage

Take advantage of our thriving online customer community. Ask questions, share best practices, and get the peer support you need. Register today for access to the SAP Concur Community and then navigate to our User Admin Group.

[Learn more](#)

SAP Concur Webinars & Events

Watch on-demand our Insights On Webcast Series

Our 2020 Insights On webcast series is now complete, but you can still watch previous webcasts on-demand. Brought to you in partnership with ACAPP and FEI Canada, each webcast features a live discussion with



top Canadian industry experts on topics important to today's finance professional:

- * [Why spend management automation is no longer optional](#)
- * [Prioritizing AP Automation Moving Forward](#)
- * [The shifting role and priorities of CFOs in 2021](#)

Additional must-see Events:

* **Client Admin Training Series**

[Tips & Tricks to End the Year Strong](#)

Wednesday, December 2 | 10 AM PT | 1 PM ET

* **Perseverance webinar series**

[Using Data to Develop Your 2021 Roadmap](#)

Wednesday, December 16 | 10 AM PT | 1 PM ET

Let's move **#businessforward** together

As a proud member of the Canadian business community, we believe that together we can move business forward from recovery to resilience.

[See customer stories](#)



Refine your spend management practices

Download the latest research report from Aberdeen and our new ebook on spotting spending trends:

- * [Aberdeen Report: Company Spend Control and Efficiency Builds Resiliency in Canada](#) – Learn how you can help your business become more resilient by enhancing your existing expense management program.
 - * [eBook: See Change: Refining Your SAP Concur Solution to Spot Spending Trends and Adapt Accordingly](#) – Learn more about understanding how to control your spending, even when everything else is changing.
-

Expand your SAP Concur solutions expertise



Timely Topics Education Series

Our mini 15-minute training sessions offer the perfect opportunity to expand SAP Concur solution how-to knowledge from the comfort of one's own desk. Access on-demand:

- * [Top 5 Benefits of Reducing Cash Spend](#)
- * [Top 5 Ways to Amplify Your Virtual Communication](#)
- * [Moving Forward: How Better Spend Management Can Drive Better Decisions](#)

[View more](#)



Did You Know

For this month's Did you know..., we are sharing best practices and tips on how you can increase productivity, maintain broad visibility, and save time using the SAP Concur Mobile App:

- * Launch Expenselt Within the Mobile App
- * Leverage Ad-Hoc Reporting
- * Utilize the Mobile Training Toolkit
- * Capture Mileage Data with Concur Drive

[Learn more](#)

Ask an Expert: Consultative Intelligence



Gain better insights more quickly with the expertise and technology from SAP Concur. Watch our video on Consultative Intelligence and learn how it can help your organization:

- * Make informed business decisions faster
- * Utilize our expertise in reporting best practices
- * Develop custom reports and dashboards
- * Unlock powerful insights unique to your business

[Watch on-demand](#)

[Learn More](#)

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