



October is **AP Appreciation Month** and this year, more than ever, we know that AP teams have gone above and beyond to help move business forward. We heard from many of you in our recent client survey about the recent challenges and successes – see [Top Insights From the 2020 SAP Concur Customer Survey](#). Thank you for your input and continued partnership. In keeping with the theme of AP appreciation, below you'll find a range of timely insights, events, and tools for building a more resilient supplier invoice processing system. We hope these resources will help you navigate your own year-end with added confidence and peace of mind.



SAP Concur Fusion Exchange Group

SAP Concur Fusion Exchange Group: Continue the conversation

Connect with peers and experts, ask questions, share insights, and get the most from SAP Concur solutions by joining the SAP Concur Fusion Exchange Group online in the SAP Concur Community.

[Learn more](#)

Upcoming SAP Concur Webinars & Events

Join our webcast on the shifting role of CFOs in 2021

Never before has the future of the Canadian marketplace been so difficult to forecast. This uncertainty places even greater value—and pressure—on finance leaders. Join FEI and



Brian Veloso (Managing Director, SAP Concur Canada) in a live discussion about:

Insights On: The Shifting Role and Priorities of CFOs in 2021

Tuesday, November 17th, 2020

10am PT / 1pm ET.

[Learn more](#)

Additional must-see Events:

[Client Admin Training Series Week of Webinars](#)

Monday, November 2 - Friday, November 6

[Ask an Expert: Reporting](#)

Tuesday, November 10 | 10 AM PT | 1 PM ET

[New Customer Summit](#)

Tuesday, November 17 | 8:30am - 2:30pm PT / 11:30am - 5:30pm ET

Perseverance webinar series: [How to Finish 2020 Strong and Start 2021 Stronger](#)

Wednesday, November 18 | 10 AM PT | 1 PM ET

In case you missed these **must-see events:**

Insights On Webcast (in partnership with ACAPP)

Prioritizing AP Automation Moving Forward

[Watch On-Demand](#)

AP Recognition Week 2020 Keynote Webinar

Automation Visionaries and Tools: The Cost-Saving Potential of Accounts Payable

[Watch On-Demand](#)

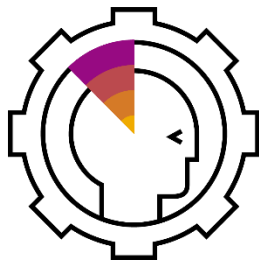
Let's move **#businessforward** together

As a proud member of the Canadian business community, we believe that together we can move business forward from recovery to resilience.

[See customer stories](#)

“We implemented and rolled out the Concur Invoice portion of the solution during the lock-down phase. This reduced the work around manual processes we had implemented at the time of moving to a fully remote working environment. Very beneficial to both the Finance team and all of our business units.”

Customer survey response - September 2020



Reinforcing the business case for AP automation

Your accounts payable team is a key player in driving business forward. Yet are they properly supported with the automation tools needed to properly control cash flow and eliminate risk? Learn how to build a better business case for AP automation with the following resources:

- * [Tip Sheet: Five Key Stats Point to the Need for AP Automation in Workflows](#) – Survey your gaps in AP performance – Handle unexpected expense types, uncertainty, and challenges better by comparing your AP processes against those used by over 200 finance, technology, and operations teams worldwide.
- * [Blog Post: What Are Industry Benchmarks for Accounts Payable Efficiency?](#) – Unpack the weight of process inefficiency – Impact your organization’s cash position, credit rating, supplier relationship, and financial reporting by evaluating your AP process with the right industry benchmarks.
- * Solution Overview: [Download our overview on Why Concur Invoice](#)

Expand your SAP Concur solutions expertise



Timely Topics Education Series

Our mini 15-minute training sessions offer the perfect opportunity to expand SAP Concur solution how-to knowledge from the comfort of one's own desk. Access on-demand:

- [The Value of Your SAP Concur Data](#)

[View more](#)



Did You Know: Tips and tricks for auditing processes

For this month's Did You Know, we are sharing best practices and tips to help you optimize your usage of Concur Invoice and improve the accuracy and efficiency of your AP processes:

- * Leverage the Request Accrual Report
- * Utilize Custom Queries
- * Import Distributions
- * Save Time with Invoice Capture

[View more](#)

Ask an Expert: Concur Invoice Overview



Join our panel of experts in this Q&A style session, as they answer your questions on:

- * AP policy & vendor management
- * Invoice receiving & capture
- * Workflow & approval routing
- * AP administrative & processor questions

[Watch on-demand](#)

[Ask the community](#)

[Newsletters Archive](#)