



To Our Valued Customers,

First off, we hope your employees and their families are all safe and healthy. Supporting our Canadian customers means everything to us as an organization, especially during these unprecedented global challenges. One of the ways we are aiming to help your business is by providing regular updates on key spend management resources available across our entire SAP organization. You'll find the first set of updates, timely information, and helpful resources below. If you have any additional feedback or suggestions over the coming weeks, please don't hesitate to reach out to us.



### **Our Continuing Customer Commitment**

Read the letter from SAP Concur President, Jim Lucier, in which he highlights the actions being taking to support customers such as yourself plus what we're doing to ensure that you can continue to rely upon SAP Concur solutions and services.

[Learn More](#)



**Webcast: Canadian Businesses Acting with Certainty in Uncertain Times**

Now, more than ever, Canadian business leaders must find ways to successfully navigate market challenges while fostering a workforce that can adapt quickly to change.

Join **Brian Veloso**, Managing Director of SAP Concur Canada, for a live webcast discussion with **Lisa Kimmel**, Chair & CEO, Edelman Canada. Ms. Kimmel will present key insights for Canadian business leaders from the **2020 Edelman Trust Barometer Special Report on Brand Trust and Coronavirus**.

[Register Now](#)



**Insights: Working from Home in the New Normal**

Remote work has become a new reality for many Canadian businesses, but are you properly prepared to manage remote employee engagement and support them with the necessary resources, tools and advice? Now you can be. SAP, Qualtrics and Thrive Global have teamed up in a unique partnership to provide a new online resource called, [Working from Home in the New Normal](#). The data-driven storytelling initiative offers first-hand insights and useful recommendations to help everyone on your team stay healthy and connected while working remotely.

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**How Data Can Help Us Thrive From Home in the New Normal**

As Arianna Huffington and Jennifer Morgan have observed, “There is no blueprint for how we as individuals, teams, and managers should be acting in this new

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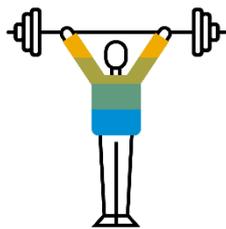
normal.” Learn about the latest statistics and insights that can help your employees and business adapt and adjust to working from home.

[Read more](#)

### **What Working From Home With My Family Has Taught Me About Leadership**

As the global CMO of SAP, Alicia Tillman knows how to create and accelerate a company’s marketing strategy and brand recognition around the globe. As a mother of two school-age children, she also has gained valuable insights on leadership from the perspective of balancing work, homeschooling and new at-home family routines.

[Read More](#)



### **Training: SAP Remote Work Readiness Academy**

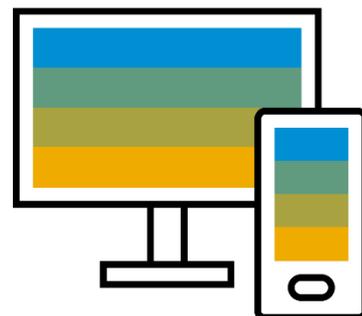
Get access to a free online training course that will teach you how to establish best practices in remote work, maintain the highest levels of hygiene and mental wellness of workers, and develop key leadership skills.

[Sign-up now](#)

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### **eBook: 5-Step Guide for Connecting Your Spend**

Cloud-based software solutions enable you to extend powerful spend management tools beyond your finance team and into the hands of every department manager, employee and external vendor. If you’re just beginning the transition from manual and disconnected to automated and connected, this 5-Step Guide is the perfect place to start.



[Download now](#)

# SAP CONCUR FUSION

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**SAP Concur Fusion:** All content from our first-ever SAP Concur Fusion Virtual Summit is now available online on-demand now through April 30th, 2020. Registered users can view the keynote, watch recorded sessions, and access other valuable Fusion content on-demand.

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### SAP Concur Customer Community

[SAP Concur Community](#) is an online platform to connect and learn from your peers. Membership is open to anyone, is completely free, and includes the following benefits:

- Access resources to keep you informed.
- Network with your peers and ask questions.
- Discuss industry news and business best practices in a forum-based setting.
- Learn about SAP Concur products or how others use certain features.
- Share your SAP Concur knowledge and contribute to the subjects that you are familiar with.



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