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## Opening Keynote

Hear from SAP Concur leaders about our latest vision as well as strategies to help you be drivers of change, get a sneak peek into new innovations, and gain insights from industry experts and your peers.

9:30 am – 10:15 am

## Session Break – Spend Time in the Expo

Take advantage of this time between sessions to explore the expo! You can get specific solution questions answered by our SAP Concur experts in the Solution Showcase, or meet one of our partners onsite at their booth.

10:15 am – 10:45 am

## Keeping Pulse on Policy: Adapting and Applying Policy Changes for Travel & Expense

As travel and expense continues to evolve, how do you create, enforce, and maintain a flexible policy for your employees? Understand employee expectations, what you should revise to accommodate the modern-day worker and sustainable initiatives, where to get started with policy changes, and how to measure success going forward.

10:45 am – 11:30 am

## Optimising Organisational Spend: Current and Future Potential

It's easy to get tied up in the nitty gritty of day-to-day work, but it's important to remember to step back and evaluate your spend management portfolio as a whole. Your spend functions can work hand in hand to optimise organisational spend and make procurement easier. In this session we'll help you consider your T&E programs maturity, and Intelligent spend potential so that you can start thinking today about the conversations you may need to have tomorrow.

11:45 am – 12:30 pm

## Anytime, Anywhere: Enhancing the User Experience with the SAP Concur Mobile App

The use of mobile devices in the workplace is on the rise, and T&E employees are no exception. Find out how to improve your employees' experience through the SAP Concur mobile app and best practice guidance. Connect with peers to exchange ideas for successful enablement and strategies to boost employee satisfaction.

2:00 pm – 2:45 pm

## Automate to Elevate: Digitising AP Processes

Whether you're just discovering the benefits of automation or looking to improve your current processes, learn how to increase visibility of managed spend and reduce errors in accounts payable. Connect with your peers on how to overcome challenges in procurement and take your program to the next level.

3:00 pm – 3:45 pm



Throughout the day you can stop by the expo, check out the Solutions Showcase, and meet our partners!