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## Opening Keynote

Hear from SAP Concur leaders about our latest vision as well as strategies to help you be drivers of change, get a sneak peek into new innovations, and gain insights from industry experts and your peers.

9:30 am – 10:15 am

## Session Break – Spend Time in the Expo

Take advantage of this time between sessions to explore the expo! You can get specific solution questions answered by our SAP Concur experts in the Solution Showcase, or meet one of our partners onsite at their booth.

10:15 am – 10:45 am

## Future Feature Feedback: Travel Evolution

Discover upcoming enhancements to the travel ecosystem to help you better manage your travel program. Our solutions experts will share their insights and then open up the floor to you, providing you with the opportunity to ask questions and share your thoughts to influence development and timing.

10:45 am – 11:30 am

## From Data to Impact: Building Sustainability into Your T&E Program

Embedding sustainability into your program calls for integration into expense, travel, and data tracking. As an organisation, there are social components your business should be considering. In this session, you'll hear from a panel of experts on steps you can take to run your T&E program in a more sustainable way to reduce your organisation's environmental impact.

11:45 am – 12:30 pm

## Tax Digitalisation: Regulatory Changes and Evolving Your Program to Keep Up

Across European countries regulations are changing rapidly. Join this session for a breakdown of the complexities that come with tax digitalisation, a guide for how you should be thinking about these areas, and how your SAP Concur solutions can help you manage them.

2:00 pm – 2:45 pm

### Micro Forum

## Transforming Travel: Managing Modern Retailing and NDC

Airline “modern retailing” is appearing in many forms to revolutionise the travel industry. Most recently, the use of the NDC API has amplified the move towards a more modern and flexible experience. Discover how to enable policy-compliant “modern retailing” solutions to offer more personalised and dynamic services while maintaining program visibility and traveller satisfaction.

3:00 pm – 3:20 pm

### Micro Forum

## Traveller Messaging and Popups: Give the Right Info at the Right Time

As a site administrator, you can take advantage of custom messages and popups during booking to help travellers develop good habits and comply with policies.

3:30 pm – 3:50 pm



Throughout the day you can stop by the expo, check out the Solutions Showcase, and meet our partners!