



### Opening Keynote

Join us for a welcome session to kick off the event!

9:30 am – 10:00 am

### Workshop: Unlock Strategic Thinking With Cutting-Edge Travel & Expense Tech

Navigating all the complexities within your program today can be tricky, and finding time to strategically plan for what's to come can be even trickier. Take this opportunity to learn more about Artificial Intelligence, Blockchain, and Biometrics - what they are, how they're impacting T&E programs today, and the potential they hold for the future. Spend time with your peers to workshop how you can utilize these technologies to elevate your program.

10:15 am – 11:00 am

*Attend the session below that best fits where you are in your journey with SAP Concur*

#### New SAP Concur Customer: What To Expect and How To Succeed

Welcome to the SAP Concur family! If your organization has just recently began its journey with SAP Concur solutions, this session is where you can learn best practices for setting your program up for success - including topics like end user communication, training tactics, adoption, and more. You'll be able to network with organizations in your same position and take those exciting next steps together.

#### Becoming an Expert: Optimizing Your SAP Concur Program

Whether you are a new administrator of an existing SAP Concur program or you've been an admin for multiple years, there can be a lot to learn. Your organization may be familiar with the tool, but you need to be the expert. This session will ensure that you have a deep understanding into everything that is available for you including learning services and leveraging data. You'll learn best practices and hear from other new program administrators.

#### Calling All SAP Concur Veterans: Peer to Peer Sharing

If you're a long time SAP Concur administrator, if this is your fifth Fusion Exchange, or if you're such an expert you could lead one of these sessions yourself - this is the place for you. Hear from each other and learn from your extensive experiences around topics like reporting, benchmarking, and advanced functionalities.

11:15 am – 12:00 pm

### The Dos and Don'ts for Optimizing Employee Experience

We all know happy employees means more success for your organization, but how can you contribute to this? Discover tips & tricks and the practices to avoid so that you can optimize the employee experience - no matter where they're located or what their needs are. Share with your peers and learn from each other's expertise.

1:00 pm – 1:45 pm

### AP Automation Strategy: Top Changes to Transform AP and Drive Savings

Join a workshop session to spotlight how AP automation can provide new efficiencies, better employee experience and more visibility into your spend management platform. We'll discuss vendor efficiencies, procurement, and payment, and highlight key reports for tracking invoices. You don't want to miss your opportunity to innovate your invoice process.

2:00 pm – 2:45 pm



Throughout the day you can check out our product demos and stop by to meet our partners in the Expo!