



SAP Concur 

SAP Concur Solutions Road Map

October 2022

PUBLIC

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About SAP Road Maps

Companies today are planning their digital journeys – transforming business models, reengineering business processes, and reimagining work.



SAP road maps highlight innovations that may help you plan and implement your digital journey. They span products relevant to lines of business in your industry and explain how our innovations may add value to your business.

In our road maps, you can learn about our innovations along four different timelines:

1

Product Vision

This provides a high-level and long-term business perspective on innovations for our products.

2

Strategic Direction

Gives you a long-term perspective on high-level development plans for our solutions – inspired by your business needs.

3

Planned Innovations

For our products that are intended to be launched in the short term or midterm.

4

Recent Innovations

Highlights our products that have been launched in the past weeks or months.

Table of Contents

Product Overview

Vision & Direction

Product Innovation



Spend Enablement



Settlement



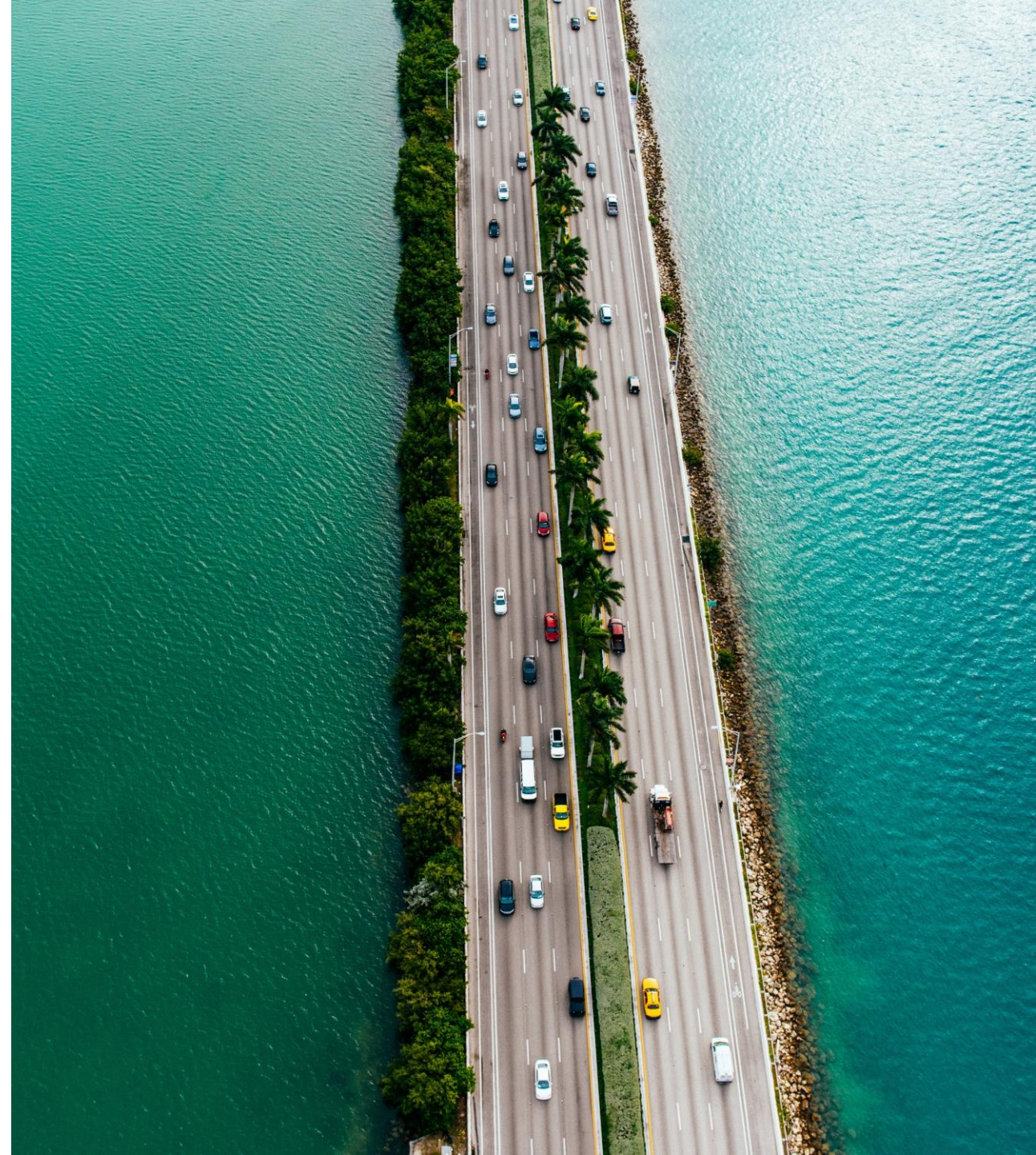
Guidance, Oversight & Control



Platform & Integration



Sustainability



Product Development **Prioritization Guidelines**



Customer Impact

- How many customers will this positively impact?
- Will this deliver demonstrable material business return to the majority of impacted customers?
- How much will this improve the user experience?
- What is the incremental impact compared to other alternatives?



Compliance & Regulatory

- Is it required to meet regulatory or legal requirements?
- Can customers successfully manage compliance without it?



System Stability & Reliability

- Does this close a vulnerability or mitigate a risk?
- Does this increase system stability and scalability directly?
- Does it contribute to our overall technical infrastructure with reusable services?



Long-term Strategy & Growth

- Does this align to our overall vision & strategy?
- Does this deliver new innovation or support future innovation?
- Does it enable global expansion of our product footprint?
- What is the impact to revenue growth?



Effort & Dependency

- Are there significant technical, platform, or infrastructure dependencies?
- What level of investment is required? (initial and ongoing)

A Solution-Centric View of Employee Spend Management



Spend Enablement

Concur Travel provides a fully managed travel purchasing experience while Concur TripLink helps employees make policy compliant purchases of travel and other business-related items directly at the supplier website. Together with Request, Concur Travel and Concur TripLink enable employee spend which is compliant and efficient.



Settlement

Whether reimbursing employees or paying invoices, the goal is to pay for the employee-initiated purchase as efficiently as possible. The objective is not the creation of an expense report or the routing and approval of invoice – the objective is settlement.



Guidance, Oversight & Control

Ensuring that employee driven purchases are genuine and comply with policies, laws and regulation is key to effective corporate governance. Insightful reporting, forecasting and budget reconciliation of employee spend is key to effective corporate management.

Our Vision

Enable organizations of all sizes to manage employee-initiated discretionary spend to reduce risk, save money, and ensure compliance, without sacrificing employee productivity and satisfaction.

SAP Concur Strategic Focus Areas for 2022



Globalization

Global expansion is a large opportunity as part of SAP.

We will continue our focus on document, tax, and regulatory compliance, along with local content and travel options.



Evolve Travel

Investment in modernization of travel architecture and online-booking tool.

Provides improved content, UX and integration across spend and settlement. Renfe (Spanish Rail) in 2021 was the first manifestation of this new architecture.



Intelligent End-To-End Experiences

Integration 'end to end' remains our largest differentiator.

SAP Intelligent Enterprise and seamless travel-to-reimburse workflows help reduce total cost of ownership and user friction.



Continuous Expense Management

Evolving spend management for continuous insights and efficiency gains.

Use AI to audit 100% of transactions, reduce unnecessary expensing burdens, and increase *BOTH* compliance *AND* employee satisfaction



Spend Enablement

Roadmap Overview **Spend Enablement**



Recent Innovations



Q4 2022

Concur Travel OBT

- Travel Evolution: Spanish Rail (Renfe) - Concur Request Integration
- Travel Evolution: Car rental content through Amadeus GDS and enhanced connection to direct supplier content
- Travel API for User Profile Retrieval



Q1 2023

Concur Travel OBT

- Travel Evolution: Hotel Release
- Travel Evolution: Custom Texts in the Workflows



Product Direction

Concur Travel OBT

- Strong Customer Authentication
- Travel Evolution: Air Release

Concur TripLink

- TripLink Market Expansion into Spain

Concur TripLink

- TriplT Web Application redesign
- Travel booking via TravelSky Bluesky for China (Restricted Release)

Concur TripLink

- Integrated travel booking via JTB for domestic Japan travelers (Restricted Release)

Concur TripLink

- Improved TripLink end-user experience

*Click on the innovation title to go directly to the detailed slide

TripLink Market Expansion into Spain

Recent Innovation



Overview

We're expanding Concur TripLink's availability to include Spain for our EMEA customers, planned to start in July 2022. Customers and users in Spain will also have access to Triplt Pro as part of their Concur TripLink offering.

Benefits

Concur TripLink helps customers manage travel across a variety of booking channels by capturing itineraries and integrating them into their SAP Concur solution. Bookings are captured in three primary methods: travel partner integrations, Triplt Pro, and corporate booking portals. These integrations give visibility into spend and duty of care, while providing business travelers flexibility and travel satisfaction.

The offering will be led by the value of Triplt Pro, now available in Spanish, which supports most of the major suppliers in Spain. TripLink travel partner integrations and corporate booking portals can also benefit customers in Spain whose employees travel across EMEA or worldwide, as they can leverage the TripLink supplier network.

Availability

Customers in Spain with Concur Travel or Expense



TripLink now available to be sold in Spain

Travel Evolution: Spanish Rail (Renfe) Concur Request Integration

Delivery Target:
Q4 2022



Overview

Following Spanish Rail (Renfe) General Availability, SAP Concur will release additional enhancements such as the integration with Concur Request (Book then Approve) on Desktop

Benefits

The integration with Concur Request will provide an automated request and approval process that keeps business moving while providing the necessary visibility and control over financial resources

Availability

This functionality will be generally available to all customers who have configured their site to manage Spanish rail (Renfe) content



Additional features and/or content to further enhance the evolved rail booking and administrative experiences

Travel Evolution: Car Rental content through Amadeus GDS and enhanced connection to direct supplier content

Overview

SAP Concur is introducing a new way to book car rental.

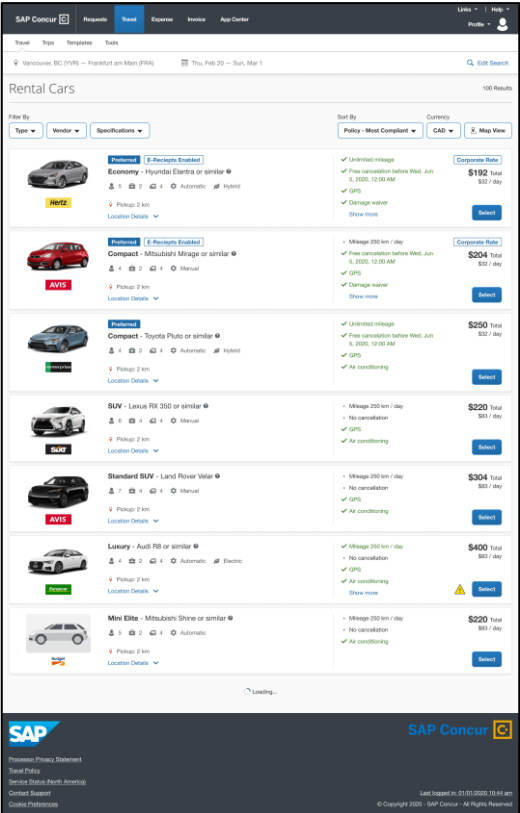
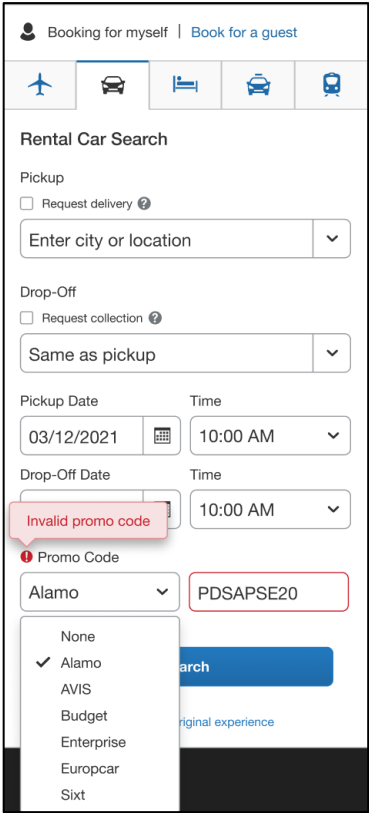
The first release will include the Amadeus GDS as well as enhanced connection to access direct supplier content.

Benefits

This release will improve the user experience, introducing new ways to explore car rental options across suppliers and providing equal content in both web and mobile.

Availability

Limited to those customers whose configurations use the settings and features available at that time



Design mock-ups, provided for illustrative purposes only. Production user experiences may differ substantially.



New Concur Travel Car Rental experience, making it easier for travelers to book their Car Rentals

Triplt Web Application Redesign

Delivery Target:
Q4 2022



Overview

The Triplt web application is being rebuilt from the ground up. With this release, Triplt end users with Triplt accounts in the US data center will have access to the new desktop experience.

Benefits

Triplt users can start using a higher performing, more usable, redesigned desktop experience.

Availability

Available to all TripLink clients who have Triplt end users with accounts in the US data center (includes all accounts created before 2020, and users based outside the European Union, Middle East, and Africa).



All Triplt users will soon have access to a new desktop experience

Integrated travel booking via TravelSky BlueSky for China

Delivery Target:
Q4 2022



Overview

Customers who partner with a TMC certified by SAP Concur for this integration in China and who utilize the TravelSky BlueSky booking tool for domestic travel will be able to integrate travel and expense data and request workflows into SAP Concur solutions.

Benefits

Integrated traveler workflow with Concur Request, itinerary data delivered to travelers using SAP Concur solutions and administrator analytics, and streamlined expense process with e-receipts that help supporting sustainability goals.

Availability

This is a restricted release for select customers prior to General Availability

For TripLink customers with a Concur certified TMC in China

Requires Concur Request

China for Enterprise customers

Multi-national customers with Chinese domestic travelers



Integrated travel booking via
TravelSky BlueSky for domestic
China travelers

Travel Evolution: Hotel Release

Delivery Target:
Q1 2023



Overview

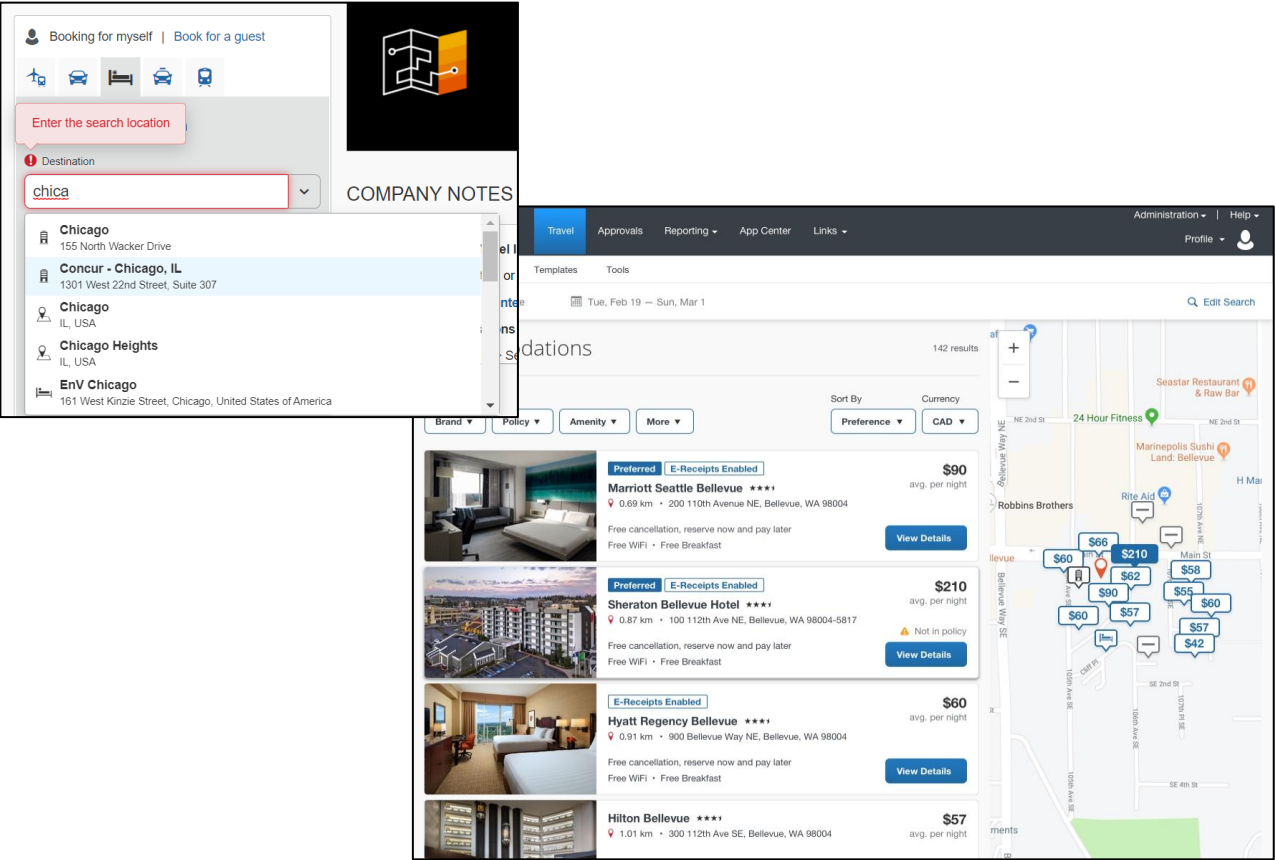
This is the first Hotel release of the Travel Evolution, starting series of releases over the coming quarters. Release One focuses on integrating content from Concur's Custom Hotel Sourcing partners --a new omni-search wizard with type-ahead capabilities, richer property and rate content, including callouts for eco-friendly certifications. It adds the ability to apply virtual card payments to any hotel property, not just GDS, and features a simplified check-out process, plus support for the most commonly used policy, rules and custom message / custom field capabilities.

Benefits

It's a brand new end-to-end hotel booking experience for the SAP Concur online booking tool, both on the Concur desktop/web interface and the Concur mobile app on IOS and Android. Users get a more streamlined, more personalized, and more collaborative user experience than ever. Administrators maintain their control and visibility over spend via a tool their users will love.

Availability

Limited to those customers whose configurations use the settings and features available at the time of release.



Design mock-ups, provided for illustrative purposes only. Production user experiences may differ substantially.



Brand new Hotel Shop and Book Experience for SAP Concur Travel. More content, more personal, more collaborative and more sustainable. On desktop web and mobile app.

Travel Evolution: Custom Texts in the Workflows

Delivery Target:
Q1 2023



Overview

Custom texts is a feature that allows User Administrators to create self-defined texts to display on workflow steps to end users.

Benefits

Provides helpful hints and more granular user guidance to end users for education on organization policies and processes.

Availability

Available within Travel Evolution: Hotel Release.



Assists the end user with helpful hints and more granular user guidance in the workflow steps.

Integrated travel booking via JTB for domestic Japan travelers (Restricted Release)

Delivery Target:
Q1 2023



Overview

Enabling customers who partner with JTB for domestic travel in Japan to integrate travel-and-expense data into SAP Concur solutions

Benefits

- Deliver integrated itinerary data to travelers using SAP Concur solutions and administrator analytics
- Streamline the expense process with e-receipts

Availability

Restricted release for select clients prior to general availability: enterprise customers and multinational customers with Japanese domestic travelers.



Integrated travel booking via JTB
for domestic Japan travelers

Payment Services Directive 2 (PSD2): Strong Customer Authentication

Overview

Strong Customer Authentication (SCA) ensures that the card holder is aware of the purchase amount and terms and conditions of a given fare

Concur Travel will determine when SCA is required and if needed, facilitate the authentication

Certain payment types are exempt from SCA

SAP Concur solutions will pass the appropriate authentication or exemption down to the supplier, enabling the merchant to authorize payment

Benefits

Delivering Strong Customer Authentication provides customers and card holders the reassurance that payments are secure, compliant and authenticated

Availability

Global feature, with an emphasis on Europe

SCA will be rolled out in phases as content sources become ready

Product Direction



Payment Services Directive (PSD2) is a European regulation for electronic payment services

SCA requires that purchasers in certain online electronic transactions be authenticated using multi-factor techniques to increase the security and reduce fraud opportunities

Secure Corporate Payment (SCP) exemption can be used for exempt payment types, such as ghost/lodge and virtual cards

Travel Evolution: Air Release

Product Direction



Overview

SAP Concur is introducing a new way to search and book flights

The first release will include a multi-product display, improved sorting and filters, corporate policy indicators, improved seat maps, and connection to Sabre GDS.

Benefits

Expanded connectivity ensures full content access including GDS, NDC and aggregator offers.

New combined schedule/product display with better product attributes and amenities information.

Greater product selection and comparison features.

New filters and sorting capabilities to target better results.

Availability

Limited to those customers whose configurations use the settings and features available at that time



Improved experience to help travelers search and select during the flight booking process.



Overview

The end-user experience amongst Concur TripLink components will be improved for easier set-up and ongoing discovery, taking into account a customers Concur TripLink messaging policy and promoted suppliers

Benefits

Improved adoption of the Concur TripLink solution amongst their travelers, leading to higher capture of invisible spend

Availability

All Concur TripLink customers

Connect Your Accounts

Use your frequent traveler numbers to connect to travel partners. Once connected, you may book on these sites. Plans and receipts for the business travel you book on their sites will be added to your SAP Concur account for you.

Category
All Suppliers ▼

Available Now (13)

| Supplier | Logo | Enter Freq. Traveler # | Connect |
|-------------------|------|------------------------|---------|
| American Airlines | | 484931782 | Connect |
| Lufthansa | | Enter Freq. Traveler # | Connect |
| Delta Air Lines | | Enter Freq. Traveler # | Connect |
| Hertz | | Enter Freq. Traveler # | Connect |
| United Airlines | | Enter Freq. Traveler # | Connect |
| Hyatt | | Enter Freq. Traveler # | Connect |
| Sixt | | Enter Freq. Traveler # | Connect |

Next →

Design mock-ups, provided for illustrative purposes only. Production user experiences may differ substantially.



Improved Concur TripLink in-product experience, making it easier for travelers to manage their Concur TripLink supplier connections



Settlement

Roadmap Overview Settlement/Spend (1 of 2)



Recent Innovations

Concur Expense

- Mobile receipt capture for Expenselt delegates using Receipts Digitalization in France, Spain, and Portugal
- NextGen UI for Expense: Copy down of attendees to itemizations
- Bulk retrieval of digitalized receipts
- Bulk retrieval for eFapiao through APIs
- Japan Public Transport IC Card Aggregation Service
- Travel Allowance with automated rates for Italy
- Mileage T&E: Track and Reimburse High-Mileage Drivers Accurately with Motus Favr Endorsed App



Q4 2022

Concur Expense

- Amazon Business Integration for UK
- User import spreadsheet improved UX for Expense Standard
- Federal bank rate provisioning for select countries
- Configurable date options for exchange rate lookup
- NextGen UI: Drag and Drop Receipts
- Spend API for User Profile Retrieval
- Expense API enhancements for Allocations and Itemizations



Q1 2023



Product Direction

Concur Expense

- NextGen UI: Approver view
- Expense Pay Global: Expanded Currency Support
- Preferred name used with delegates
- Travel Allowance: Long-term and extended travel enhancements
- Improved UX for Mexico CFDi with Partners
- Improved UX for Mexico CFDI – Native SAP Solution
- Enhanced bundle of Cost Object Approval APIs (Early Adopter)
- Travel Allowance with automated rates for Austria
- Expense API Enhancements for List Items
- Expense API Enhancements for Report and Entry
- Expense API Enhancements for tax values
- Receipt Digitalization Framework

Concur Request

- User Import Spreadsheet improved UX for Request Standard
- Travel Segments: Cost Object selection

Concur Request

- Improved approvals UI for NextGen UI for Concur Request
- Agency Proposals, powered by Compleat
- Request Lite - Tracking by Spend Amount

Roadmap Overview Settlement/Spend (2 of 2)



Recent Innovations



Q4 2022

Concur Invoice

- User import spreadsheet improved UX for Invoice Standard
- Invoice Payment Confirmation API



Q1 2023

Concur Invoice

- Support for Japan PEPPOL
- Invoice UX Evolution/ Invoice creation and submission



Product Direction

Concur Invoice

- S/4 Integration with Concur Invoice
- Invoice Virtual Card as a form of payment
- Support for ANZ PEPPOL
- Payment Integration: Optimize GL posting of payments
- Payment Integration: Record identifier for Pay confirmation import
- Payment Integration: Configurable positive pay extract file
- Payment Release Management: Batch scheduler
- Payment Release Management: Manual Payments
- Payment Release Management: UX redesign of payment monitor
- Invoice Pay: Additional ACH Currencies
- Invoice UX Evolution/ Invoice allocation and PO match
- Invoice UX Evolution/ Invoice Tax handling

*Click on the innovation title to go directly to the detailed slide

Product: **Concur Expense, Expenselt**

Mobile receipt capture for Expenselt delegates using Receipts Digitalization in France, Spain, and Portugal

Overview

Mobile receipt capture for clients of the SAP Concur mobile app with delegate permission, using Receipts Digitalization in France, Spain and Portugal

Benefits

Enable selected delegates to capture Expenselt receipts with the SAP Concur mobile app.

Allow selected delegates to capture certified documents using the SAP Concur Receipts Digitalization solution in France, Spain and Portugal.

Provides support on mobile to enhance user experience for Expenselt clients using Receipts Digitalization in France and Spain.

Availability

NextGen UI clients using Receipts Digitalization in France, Spain and Portugal.

Recent Innovation



Mobile receipt capture for Expenselt delegates using Receipts Digitalisation in France, Spain and Portugal is now supported in the SAP Concur mobile app.

NextGen UI for Concur Expense: Copy Down of Attendees to Itemizations

Overview

As a data entry convenience to the user, attendees entered on a parent expense can be automatically copied down to itemizations within that parent.

Benefits

This innovation provides parity with current UI

Availability

Available for all Concur Expense customers on NextGen UI for Concur Expense

Recent Innovation



Bring the copy down behavior for attendees that existed in former UI to NextGen UI for Concur Expense

Bulk retrieval of Digitalized Receipts through APIs

Overview

Public API that could be used to retrieve digitalized receipts, either standalone or in conjunction with the existing APIs used to retrieve expense report data and associated documents (Reports v3.0, Report Details v2.0, Image v1.0)

Benefits

Documents captured through our SAP Concur solutions Receipts Digitalization solution hold the same legal value than the original paper one from a tax compliance perspective, thus allowing customers adopting this process to store the digitalized copy for record keeping purposes

This new capability will provide an automated way of retrieving digitalized receipts, standalone or in conjunction with the associated expense data, via standard APIs, enabling customers retrieving these documents in order to satisfy their e-archiving and tax audit obligations

Availability

Available to all Concur Expense customers (Professional and Standard)

Client Web Services is a prerequisite

Only applicable to customers using SAP Concur solutions Receipts Digitalization feature



Provides customers with the ability for customers to retrieve, on demand and in bulk, any of their receipts digitalized using our SAP Concur solutions Receipts Digitalization solution

Bulk retrieval for eFapiao through APIs

Overview

Public API that could be used to retrieve eFapiaos, either standalone or in conjunction with the existing APIs used to retrieve expense report data and associated documents (Reports v3.0, Report Details v2.0, Image v1.0)

Benefits

This new capability will provide an automated way of retrieving eFapiao documents, standalone or in conjunction with the associated expense data, via standard APIs, enabling customers retrieving these documents in order to satisfy their e-archiving and tax audit obligations

Availability

Available to all Concur Expense customers using SAP Concur solutions Fapiao Capture feature
Client Web Services is a prerequisite

Recent Innovation



Provides customers with the ability for customers to retrieve, on demand and in bulk, any of their eFapiao documents acquired through the Fapiao Capture solution

Product: **Concur Expense**

Japan Public Transport IC Card Aggregation Service

Recent Innovation

Overview

This service will initially support a subset of Rail providers with the plan to provide coverage across all of Japan

Benefits

Save customers both time and money as they no longer need to purchase expensive hardware and install it to fetch the journey transactions

Availability

Available for all Concur Expense customers in Japan market.



Enables users the flexibility to easily capture Japan Public transport journey transactions without the need for a hardware device

Travel Allowance with automated rates for Italy

Overview

Supports self-updating travel allowance rates and rules for Italy. Integrates with Concur Request. Provides mobile support. Includes Actuals v Limits functionality, which supports actual reimbursements based on travel allowance limits

Benefits

Provides self-updated statutory rates to reduce effort to update rates manually. Provides support on mobile to enhance user experience. Supports ability to configure customer specific rules with an enhanced configuration capability

Availability

Available for all Concur Expense customers and countries using the new Travel Allowance



Enables managing automatic updates of Travel Allowance statutory rates in the specified country

In addition, provide more flexibility with an enhanced configuration capability

Product: **Concur Expense**

Amazon Business Integration for UK

Delivery Target:
Q4 2022



Overview

Enables Amazon Business customers in the United Kingdom to automate the flow of transaction data and receipts into Concur Expense

Benefits

- Saves time by eliminating steps while importing transaction data
- Improves compliance by providing a fully compliant receipt

Availability

SAP Concur Expense customers in the United Kingdom



Expanding the Amazon Business Integration to the United Kingdom.

User import spreadsheet improved UX for Expense Standard

Delivery Target:
Q4 2022 

Overview

Updating of the user import configuration feature with a new user interface and a reformatted spreadsheet template:

- Locking of template for protection
- Export of existing values
- Dynamic columns and built-in validations

Benefits

- Enable administrators to import, edit, and export new and existing users more quickly and easily
- Reduce validation errors and increase ease of use with a more-intuitive UI and reformatted spreadsheet template

Availability

Concur Expense Standard customers



Provides customers a self-service spreadsheet import for user administration.

Federal bank rate provisioning for select countries

Delivery Target:
Q4 2022 

Overview

Concur Exchange rate service functionality to provide the federal bank exchange rates for selected countries, where regulatory requirements mandate them, initially:

- The Czech Republic
- Poland
- Russian Federation
- Turkey

Benefits

Aid customers in meeting local regulatory requirements through improved exchange rate functionality

Availability

All Concur Expense customers.



Improved Exchange Rate service will aid in meeting local regulatory requirements

Configurable date options for exchange rate lookup

Delivery Target:
Q4 2022 

Overview

To aid in meeting local regulations, administrator ability to configure the date used for looking up currency exchange rates, choosing among:

- Transaction date
- Report start date
- Report end date

Benefits

Aid customers in meeting local regulatory requirements by providing additional options.

Availability

All Professional Concur Expense customers.



Additional configuration options will aid in meeting local regulatory requirements

Product: **Concur Expense**

NextGen UI: Drag and Drop Receipts

Delivery Target:
Q4 2022



Overview

Enables users to upload receipts into Concur Expense via "drag and drop" from their computer desktop.

Benefits

Reduce number of clicks and time on task for uploading receipts into Concur Expense.

Availability

All Concur Expense customers leveraging NextGen UI.



Reduce time and effort to upload receipts into Concur using NextGen UI.

Expense API Enhancements for Allocations and Itemizations

Delivery Target:
Q4 2022



Overview

Provides updated endpoints/functionality of Allocations and Itemizations conforming to next generation of Standards.

- Allows 3rd parties to post allocations
- Allows 3rd parties to get itemizations

Benefits

Expanding the functionality for Expense API's for further compatibility with previously released next generation APIs. Third parties will have the ability to post allocations to a report, and will be able to retrieve itemizations given a report ID, allowing the ability to fully see every item in a report.

Availability

All Concur Expense customers.



Provides extended functionality to Allocations and Itemization APIs.

User Import Spreadsheet improved UX for Request Standard

Delivery Target:
Q4 2022



Overview

Updating of the user import configuration feature with a new user interface and a reformatted spreadsheet template:

- Locking of template for protection
- Export of existing values
- Dynamic columns and built-in validations

Benefits

- Enable administrators to import, edit, and export new and existing users more quickly and easily
- Reduce validation errors and increase ease of use with a more-intuitive UI and reformatted spreadsheet template

Availability

Concur Request Standard customers



Provides customers a self-service spreadsheet import for user administration.

Travel Segments: Cost Object selection

Overview

This features adds a new set of custom and org unit fields in Request travel segments.

Benefits

Customers will be able to configure the cost objects in the newly created fields allowing it to have a configuration similar to expense. The users will be able to associate the cost object to the spend using these fields. Additionally, when a request based expense report is created, the user will have the full benefit of the copy down of these fields into Expense.

Modify Request Policy: Request for Segments with Cost Object Selection

1 General2 Segments3 Expense Types4 Print Formats5 Auto Submit Conditions

| Enable segments | Expense type | Segment form | Entry Custom Form | Segment Custom Form | Managed by agency | Excluded from agency update | Vendor List | Location Type |
|-------------------------------------|---------------|--------------------------|-----------------------|---------------------|-------------------------------------|-----------------------------|----------------|---------------|
| <input type="checkbox"/> | Air subscript | Default Segment Form | None | None | <input type="checkbox"/> | <input type="checkbox"/> | None | Standard |
| <input checked="" type="checkbox"/> | Air Ticket | Default Air Segment Form | Cost Object Selection | None | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Vendors - H... | System man... |

Availability

NextGen UI for Request Professional edition

SAP Concur

RequestsTravelExpenseApp Center

AdministrationHelp

Profile

Manage Requests

New Expense: Air Ticket

CancelSave

Round TripOne WayMulti City

Outbound

FromTo

Ronald Reagan National (Airport - DCA), Washington, District of ...Orlando Intl (Airport - MCO), Orlando, Florida

DateDepart at

10/17/2022Departure time08:00 AM

Class

Economic

Vendor Name

Concur Fusion Conference

Comment

Return

DateDepart at

10/19/2022Departure time08:00 PM

Class

Economic

Vendor Name

Comment

Company Code

(1710) LegalEntity_US

Cost Object Type

(CC) Cost Center

Cost Object ID

(17101903) Consulting Unit B (US)

Amount

400.00

Currency

US, Dollar

Payment Type

Company Paid

SaveCancel

Company Paid



Enhance Cost Object identification at request level and budget forecasting.

User import spreadsheet improved UX for Invoice Standard

Delivery Target:
Q4 2022



Overview

Updating of the user import configuration feature with a new user interface and a reformatted spreadsheet template:

- Locking of template for protection
- Export of existing values
- Dynamic columns and built-in validations

Benefits

- Enable administrators to import, edit, and export new and existing users more quickly and easily
- Reduce validation errors and increase ease of use with a more-intuitive UI and reformatted spreadsheet template.

Availability

Concur Invoice Standard customers



Provides customers a self-service spreadsheet import for user administration.

Invoice Payment Confirmation API

Delivery Target:
Q4 2022



Overview

Provide customers and Integration Partners an API integration option for posting payments processed by Concur Invoice Pay features and Payment Providers to their accounting system. Also provides an option for updating invoices with payment information for payments that are processed outside of Concur.

Benefits

The Invoice Confirmation API has capabilities for the full accounts payable cycle (vendor management > invoice entry > approved invoice posting > payment posting)

Availability

Concur Invoice Customers



Provide an external API to fully integrate posting payments process in Concur Invoice.

Globalization: Support for Japan Peppol

Delivery Target:
Q1 2023



Overview

Japan is rolling out Peppol as part of the drive towards digitalization of tax documents with a new e-invoicing regime. Peppol allows for interoperability between buyer and seller invoice systems. Concur Invoice will support this mandate.

Benefits

Customers using SAP Concur in Japan will be able to receive Supplier invoices through the Peppol network, via a Peppol Certified Access Point, thus complying with the new legislation.

This allows for businesses to be more efficient as they use the official Peppol channels in a B2B environment reducing the manual effort on the part of the receiver, as well as to comply with the Japanese e-invoicing mandate.

Concur Invoice information will be pre-populated from the Peppol received invoice reducing the effort on the user's side.

Availability

No support for withholding tax calculations. This will be developed separately.

Available for all Concur Invoice customers



Concur Invoice will be integrated to receive supplier invoices in Japan through the Peppol network, via a Peppol Certified Access Point.

Invoice UX Evolution: Invoice Creation and Submission

Delivery Target:
Q1 2023



Overview

A newly designed user experience for Invoice creation and submission. Approvers and processors will experience the new design in the invoice approver and processor detail entry screens.

Benefits

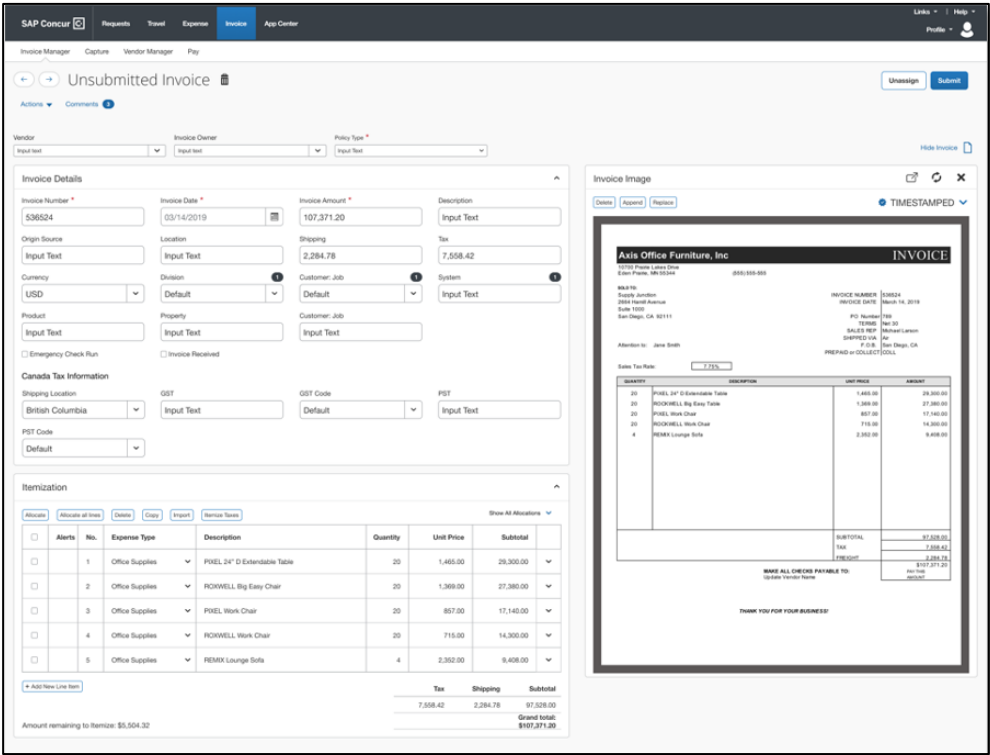
Employees manually entering and uploading invoices will experience a user-friendly and efficient flow within the Invoice entry screen

The uploaded invoice is displayed next to the header and line item fields for easy entry and verification

The new invoice entry screen will reduce time on task significantly.

Availability

Concur Invoice customers not using allocations
US only



Design mock-ups, provided for illustrative purposes only. Production user experiences may differ substantially.



New user experience for Invoice Entry: header, line items and tax details.

NextGen UI: Improved Approver View

Overview

Approver view for managers and cost center approvers reflecting design and accessibility of NextGen UI for Concur Expense

Does not include processor view

Benefits

By adding an approver view all general employee web views of Concur Expense will provide accessibility, ease-of-use and productivity benefits of NextGen UI for Concur Expense

In addition, there will be more consistency between the UI for creating expenses and approving expenses, reducing learning time

Availability

Available for all Concur Expense customers



Update the approver view to provide the accessibility and design improvements of NextGen UI to Concur Expense

Expense Pay: Expanded Currency Support

Overview

Expense Pay completed the transition to financial technology companies for money movement in 2021.

SAP Concur's customer base desires a consistent automated process for employees across the globe and the addition of a payments partner with global reach and custom contracting significantly enhances that goal. This extension will restore the currency footprint from the older edition of Expense Pay. Future releases may include net new currencies as requested by customers.

Benefits

New payments processor restoring customer options for execution of SAP Concur solutions managed payments to include AUD, HKD, JPY, MXN, NZD, SGD, DKK, SEK, CHF, INR.

Availability

All regions and all customers



Convera partner integration replaces classic payment engine in Expense Pay solution to restore currency footprint

Preferred name used with delegates

Overview

SAP is committed to being one of the most diverse and inclusive software companies in the world

Concur Expense will enable use of preferred name with delegate selections & assignment

Benefits

Supporting use of preferred name when legal name is not required

Availability

Available globally to all customers



SAP Concur helps you manage expenses with your preferences in mind

Travel Allowance with long-term and extended travel enhancements

Overview

A series of enhancements to the Travel Allowance functionality to meet customer requirements for long-term and extended travel scenarios. Will include the ability to process multiple Expense Reports against a single travel allowance itinerary, as well as handling for trip-within-a-trip scenarios

Benefits

Supporting various markets and customer segments with long-term & extended travel requirements

Availability

Available globally to all customers



Enables additional flexibility to use Travel Allowance in unique long-term travel scenarios

Improved UX for Mexico CFDi with Partners

Overview

Mexico is a pioneer in electronic invoicing and VAT enforcement, having begun its tax digitalization journey in 2010. Today, Mexico has one of the most technologically advanced tax administrations in the world. Companies unaware of or unprepared for Mexican e-invoicing mandates could face significant fines and penalties, along with supply-chain disruptions and cash-flow issues.

We are delivering a fully integrated E2E solution that will improve the way CFDi documents are captured, validated and ultimately, made available to customers.

Benefits

Customers will no longer need to maintain separate contractual relationships with third parties in order to ensure compliance.

From an end user perspective, mobile and email capture of CFDi documents will be enabled, and validations performed prior to expense creation. To keep our promise of efficiency and employee experience (for travelers, processors, and approvers), we will provide visibility to the traveler beforehand, allowing it to resolve any issues before submitting the report and thus, preventing unnecessary processes, expense reports returns and resubmissions. The data contained in CFDi the document will be used to initialize an expense line item, saving users the need to manually type the information.

The solution will also enable customers to retrieve their legal CFDi documents on demand and in bulk.

Availability

Available for all Concur Expense customers (Professional and Standard)



Improved experienced with an integrated E2E solution, enabling mobile and email capture, validation, automatic creation of expenses based on the data contained in the CFDi document, and retrieval

Improved UX for Mexico CFDi – Native SAP Solution

Overview

Our long term Doc compliance strategy is to leverage SAP's digital document compliance verification platform (DRC) to perform the country specific compliance validations in the markets we serve. This initiative will use the new Mexico CFDI APIs as the first integration

Benefits

For SAP customers who have already purchased DRC, this allows them to leverage that purchase for their SAP Concur receipts within Mexico. This also provides non-SAP customers an SAP Concur solution for their compliance validations.

Availability

Available for all Concur Expense customers (Professional and Standard)



This integration will allow SAP Concur to leverage the pre-built validations already developed in the SAP product of DRC.

Enhanced bundle of Cost Object Approval APIs (Early Adopter)

Overview

Cost Object Approval Workflow APIs are an enhanced bundle of Request and Expense APIs that would enable customers to incorporate the Cost Object Approval workflow for Requests and Expense Reports into their own external employee self-service portals.

Benefits

Cost Object Approval Workflow APIs would provide enhanced capabilities across Request and Expense to enable streamlined workflow into a customer's own employee self-service portal:

- The Concur Event Subscription Service would be enhanced to provide notifications to external portal systems when Requests or Expense Reports have entered Cost Object Approval workflow steps.
- Cost Object Approval Workflow APIs would enable customers to incorporate the Cost Object Approval workflow into their own employee self-service portals.
- Cost Object Approvers and their Delegates can review and take approval action on Requests and Expense Reports directly from the portal.
- Enabling external use of the Concur platform's Cost Object Approval workflow within employee self-service portals will streamline the Cost Object Approval process, improve control of budgets / cost centers and increase employees' productivity.

Availability

This will be made available through the Early Adopter program.



New APIs to assist Cost Object Approval in Concur Request with Concur Expense

Travel Allowance with automated rates for Austria



Overview

Supports self-updating travel allowance rates and rules for the Austria market.

Benefits

Automatic management of rates and regulatory requirements reduces effort on customer and provides scalable but accurate capabilities

Availability

All Concur Expense customers.



Enables managing automatic updates of travel allowance statutory rates in Austria.

Expense API Enhancements for List Items

Overview

List Items API allows customers and third parties to import items into lists set up in Concur Expense.

Lists could be changed or imported with individual items and now a bulk add/change will be allowed through an API call

Benefits

Allowing for a bulk add/update will reduce the number of times the List Items API will have to be called

Reducing the number of calls will update the lists quicker and will also reduce the load on the callers

Availability

All Concur Expense customers.



The expense List Items API will be enhanced to perform bulk imports and updates on items in a designated list

Expense API Enhancements for Report and Entry

Overview

Provides updated endpoints/functionality of Expense, Entry and Reports conforming to next generation of Standards

- Allows 3rd parties to post reports and retrieve a bulk set of report IDs
- Allows 3rd parties to post expense entries to a report

Benefits

Expanding the functionality for Expense API's for further compatibility with previously released next generation APIs. Third parties will have the ability to post expense entries to a report, then post the report on behalf of users. Further they will be able to retrieve a bulk set of report IDs expanding on the individual retrieval previously provided.

Availability

All Concur Expense customers.



Provides extended functionality to Expense Entry and Reports APIs

Expense API Enhancements for tax values



Overview

Enhance Expense APIs such that it is possible to post applicable data to the tax fields in Concur by partners solutions that assist in tax determination and tax recovery claims.

Benefits

Customer can leverage full potential of the partner solution while maintaining data consistency across systems in their landscape. (Financial system, Concur, Partner)

Availability

All Concur Expense customers.



Add possibility for partners to post tax details.

Receipt Digitization Framework



Overview

A configurable framework for digitizing receipts and ensuring document compliance for customer-based local tax verification in many countries.

Benefits

Provides customers with the certainty that digitized copies have the same probative value as the original paper receipts when using this feature. Customers will be able to use the Receipt Digitization Framework functionality to configure support the digitization process of receipts in many countries. Users can take the picture of a receipt and discard the paper, as the resulting digital copy will have the same value as the paper original.

Availability

All Concur Expense customers.



Receipts Digitization functionality to support the process in additional countries.

Improved Approvals UI for NextGen UI for Concur Request

Overview

Surface key decision making pieces of information (e.g. LLF, budget, country risk rating, policy violations)

List of requests pending approval sortable by approval deadline (e.g. booking ticketing time limit)

Benefits

Help approvers focusing both on most urgent requests, and most important requests aspects, resulting in a more agile pre-travel and expense authorization process

Availability

NextGen UI for Concur Request is required for this feature



Further invest in the Concur Request NextGen UI to reduce time on task for Request Approvers

Product: **Concur Request** Agency Proposals, powered by Compleat



Overview

Improves the current situation wherein travel agencies must build against the API for Concur Request to support agency proposals, which requires time and technological investments

Takes over API integration and provides automated routines that travel agencies can integrate with agent tools to service client requests for proposed itineraries

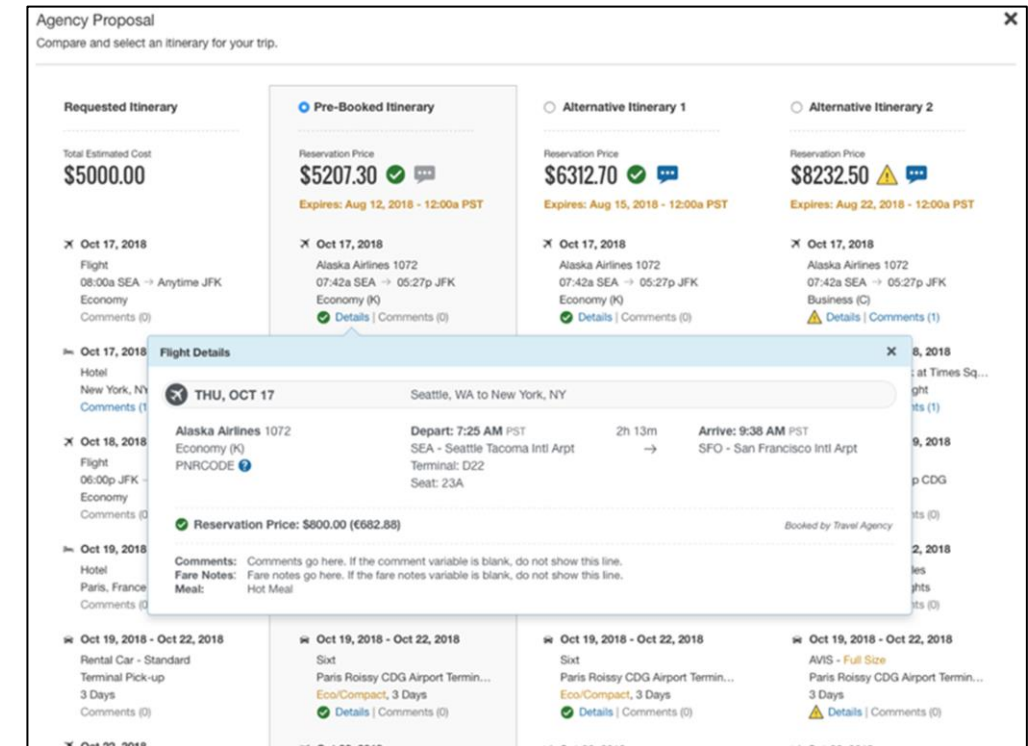
Benefits

Customers can adopt the feature quickly, now that travel agencies can effortlessly support the Agency Proposal process via their Compleat technology

Availability

Currently available as a Restricted Release only to selected customers

NextGen UI for Concur Request is required for this feature



Design mock-ups, provided for illustrative purposes only. Production user experiences may differ substantially.



Makes it much easier for travel agencies to support and automate agency proposals with the Concur Request and Compleat solutions

Request Lite – Tracking by Spend Amount



Overview

Enable clients to use a lite version of Request with one total amount of planned spend.

Benefits

Clients using Request Lite will benefit from a simpler way to pre-approve and track travel or non travel related spend. Expense Reports created from Request Lite will reduce the total remaining amount. Cash Advances and Expense Reports can have audit rules based on total and remaining amount of Request Lite.

Availability

All Concur Request customers.



With the new Request Lite clients will be able to request pre-approvals for a total expected amount. Pre-approvals workflow can be set with line managers, cost object or authorized approvers.

S/4 Integration with Concur Invoice



Overview

A near real-time bi-directional integration between Concur Invoice and S/4 HANA.

Benefits

Posting of Non-PO invoices from Concur Invoice to S/4 HANA and synchronization of supplier master data. Error handling in Concur Invoice enables processors to resolve issues themselves or send the invoice back to the employee who submitted the invoice.

Availability

SAP Concur customers leveraging S/4 HANA On Premise and S/4 HANA Private Cloud



Turn-key integration between Concur Invoice and S/4 HANA.

Product: **Concur Invoice**

Invoice Virtual Card as a form of payment

Product Direction



Overview

A new payment type, virtual cards, will be available to clients using Concur Invoice for embedded payments.

Benefits

Clients can leverage 'float' on vendor payments by paying the credit card later than the vendor receives funds

Vendors can receive payment faster and more securely ensuring improved access to capital

New virtual card functionality added to existing Invoice Payment Manager ensuring visibility to all payment methods in a single interface

Availability

Concur Invoice customers



Expanded payment options for vendors and clients that leverages speed to capital and float financing of payments.

Globalization: Support for ANZ Peppol

Overview

Australia and New Zealand are mandating e-invoicing adoption in the B2G sector and rolling out Peppol as part of the drive towards digitalization of tax documents with a new e-invoicing regime. This has the potential to be extended to B2B transactions.

Peppol allows for interoperability between buyer and seller invoice systems. Concur Invoice will support this mandate

Benefits

customers using SAP Concur in Australia and New Zealand will be able to receive Supplier invoices through the Peppol network, via a Peppol Certified Access Point, thus complying with the new legislation

This allows for businesses to be more efficient as they use the official Peppol channels in a B2G environment reducing the manual effort on the part of the receiver, as well as to comply with the ANZ e-invoicing mandate.

Concur Invoice information will be pre-populated from the Peppol received invoice reducing the effort on the user's side

Availability

Available for all Concur Invoice customers



Concur Invoice will be integrated to receive supplier invoices in Australia and New Zealand through the Peppol network, via a Peppol Certified Access Point

Payment Integration: Optimize GL Posting of Payments



Overview

Support accounting best practices by give customers the option to record the payment of invoices when the monies are debited from their bank account to more timely reconcile the balance of the bank accounts with their GL cash accounts

Benefits

customers can choose to record the payment when funds are debited from their bank account earlier in the payment cycle to better reconcile the balance of their bank accounts with their GL cash accounts.

Reverse entries are posted if payments fail and the funds are returned

Availability

Invoice Pay customers



Timely reconciliation of bank balances with GL cash accounts during the payment cycle

Payment Integration: Record identifier for Pay Confirmation Import



Overview

Provide more options for customers to use as the unique recorded identifier on the Invoice Payment Confirmation Import for the invoice that is being updated with payment information.

Benefits

The import of payment confirmation status of invoices paid in external financial systems will be streamlined because more fields will be available to identify payment records

This will simplify the integration of payment information to Concur for SMB customers that make invoice payments outside of Concur

Availability

Standard Edition Concur Invoice customers



Simplification of payment confirmation import

Payment Integration: Configurable Positive Pay Extract File



Overview

Banks offer their customers a check fraud protection service call Positive Pay, where customers provide their bank a file of check payments they have approved to be cashed

Benefits

Customers will to be able to configure the Positive Pay extract file generated by Concur to improve alignment with the file format requirements of their bank

Availability

Concur Invoice customers



Configure Positive Pay
extract file to your bank file
format requirements

Payment Release Management: Batch Scheduler



Overview

With this enhancement, payment batches can be based on a configurable schedule

Benefits

Customers can schedule on a recurring interval, like a specific day of the week, when to close payment batches, or opt for auto batching based on the due date

Availability

Invoice Pay customers



Schedule Invoice payment batches

Payment Release Management: Manual Payments

Overview

With this enhancement, companies can choose to manually release payment batches based on their business parameters like cash availability, vendor priority etc.

Benefits

Allows for manual release certain payments while automatically paying others. For example, rent payments could be auto released for payment while other payments may require payment manager review.

Availability

Invoice Pay Customers



Better controls when Vendor Payments are released.

Product: **Concur Invoice**

Payment Release Management: UX redesign of payment monitor

Overview

A newly designed user experience with enhanced features to improve control over payment release timing.

Benefits

Manage payment timing by invoice and vendor

New functionality will support clients who choose to have scheduled payment runs

Optimum targeted payment details will remain available for payment decision making

Availability

Concur Invoice customers

Embedded Payment features, not available for Payment Providers

Product Direction



Enhanced control of payment timing with the addition of a secondary approval step between invoice approval and payment execution.

Product: **Concur Invoice**

Invoice Pay: Additional ACH Currencies: EUR, GBP & CAD

Product Direction 

Overview

Concur Invoice enables customers to directly manage and execute vendor ACH payments via Payment Manager

Additional currencies supported by ACH partner Worldline become available to Invoice Pay ACH customers

Benefits

Invoice Pay ACH customers can process ACH payments in US Dollars, Euros, British Pound and Canadian Dollars

Availability

Available for all direct Concur Invoice customers for ACH payments



More currencies for Invoice Pay ACH customers

UX Evolution: Allocation and PO Matching



Overview

A newly designed user experience for viewing, editing allocations and matching of Purchase Orders.

Benefits

Users will be able to allocate line item spend and matching Purchase Orders using an updated interface screen and experience that matches the new Invoice look and feel. This new interface will resolve a few known usability challenges and meet Accessibility guidelines

Availability

Concur Invoice customers that use allocations

US only



New user experience for
Allocating line items and
Purchase Order matching.

UX Evolution: Tax handling



Overview

Expand new user interface for Invoice to accommodate Tax/VAT handling fields for geographies outside the US.

Benefits

Non-US users will be able to switch to the new user interface for Invoice.

Availability

Concur Invoice customers in launched regions outside US



New user interface for Invoice to accommodate Tax handling.



Guidance, Oversight & Control

Roadmap Overview **Guidance, Oversight & Control**



Recent Innovations

- Intelligence**
- IC card utilization report updates for Japan
 - Cognos 11 upgrade



Q4 2022



Q1 2023

- Intelligence**
- Travel Allowance Service Reporting Enhancements

- Verify**
- 6 new in-workflow audit checks for Verify
 - Audit Rules for Verify



Product Direction

- Intelligence**
- Sustainability Report

- API**
- Data Delivery Service

*Click on the innovation title to go directly to the detailed slide

IC Card Utilization Report Change for Japan

Overview

New insights will be provided in the existing standard report with more data given the enhanced route/itinerary searching for the Japan market

This change will be reflected in the existing standard report available in the Standard Reports > Market Specific Reports > IC Card Utilization Rate (Japan)

Benefits

Allows for easier compliance analysis for visibility to IC Card utilization related to Japan market expenses requirements

Availability

All Intelligence customers for Japan country/region leveraging NexGenUI and Concur Mobile

Recent Innovation



A change to the existing standard report to incorporate complete visibility for IC Card utilization in the Japan market with NexGen UI and Concur Mobile

Cognos 11 Upgrade



Overview

All customers who are Analysis or Intelligence users have been upgraded to the latest version of Cognos

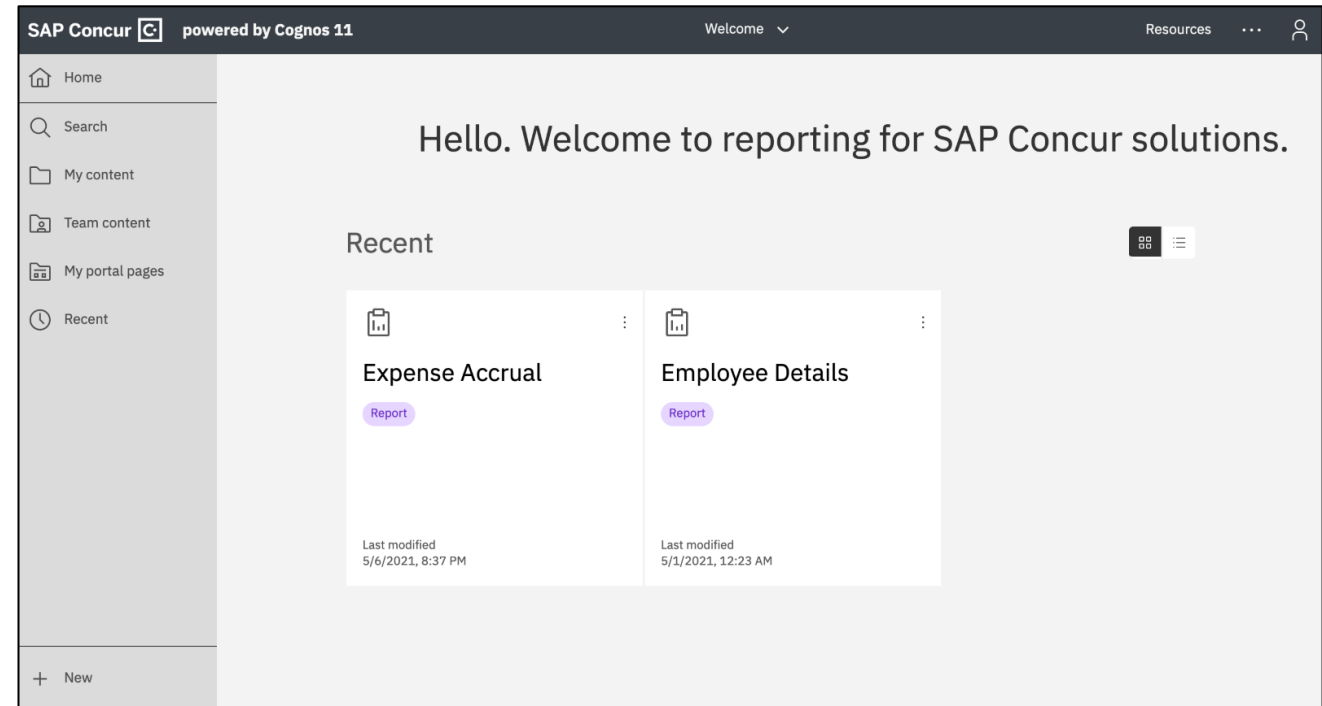
Benefits

Upgrade to Cognos11 ensures customers that all the latest security patches are applied to the product

In addition, UI and navigation has been enhanced and simplified

Availability

Existing Analysis and Intelligence customers have been upgraded to Cognos 11. All customers have been upgraded since August 2022



Design mock-ups, provided for illustrative purposes only. Production user experiences may differ substantially.



The Intelligence solution which is Cognos-based will be upgraded to the latest version of Cognos, v11

Travel Allowance Service Reporting Enhancements

Delivery Target:
Q1 2023



Overview

Additional Travel Allowance fields to Analysis and Intelligence to expand on reporting capabilities needed for Travel Allowance regulation reporting.

Benefits

Better regulation reporting for Travel Allowance meal expenses.

Availability

Concur Analysis and Intelligence customers



Four new fields to support Travel Allowance in Analysis/Intelligence.

Verify - 6 New In-Workflow Audit Checks

Delivery Target:
Q1 2023



Overview

Provides Verify customers the ability to configure checks currently only available out-of-workflow

Checks include:

- Duplicate Receipt
- Duplicate Transaction
- Fake Receipt
- Unreasonable Amount
- Suspicious Vendor
- Suspicious Meal

Benefits

- Allows checks to be configured in the auditor's workflows preventing payment until resolved.
- Provides in-workflow anomaly & fraud coverage
- Improves audit compliance while reducing risk

Availability

Available for all Verify customers and countries



Improves in-workflow audit coverage and efficiency

Verify - Audit Rules for Verify

Delivery Target:
Q1 2023 

Overview

Increase the amount of policy variation that can be enforced using the Verify service in SAP Concur solutions to managed compliance on spending:

- Include additional sources of exceptions other than the standard set of intelligent checks
- Allow exceptions to be raised based on structured data (such as claimed amount and expense type)
- Include these exceptions in the customer auditor workflow when auditing a report, enabling auditors to:
 - Choose to fail a report given the context of additional exceptions
 - Provide send-back comments to the submitter

Benefits

Provide visibility of audit-rule exceptions using the Verify service for SAP Concur solutions:

- Enable certain exceptions to cause reports to enter the
- Verify auditor queueVerify auditor to initiate the relevant action for the report accordingly

Availability

Available for all Verify customers and countries



Increases compliance coverage in Verify helping reduce Speed to Reimbursement.

Sustainability Report

Overview

New insights will be available in form of a dashboard found in the Standard Reports offering for the Analysis/Intelligence product. The Sustainability dashboard will provide visibility into emissions of the air, rail, and car categories according to the Greenhouse Gas Reporting emissions factors.

Benefits

By utilizing the Sustainability Report you will be able to:

- Analyze air & rail bookings in the current year as compared to the prior year
- Showing the opportunity for rail alternatives and the number of segments flown between selected city pairs (origin and destination) to reduce overall travel carbon footprint
- Incorporating personal car and company car mileage spend categories into the equation allows the organization to see the impact of air, rail and car mileage

Availability

All Analysis/Intelligence customers



The Sustainability will provide several KPIs related to Greenhouse Gas Reporting emissions factors.



Platform & Integration

Roadmap Overview **Platform & Integration (1 of 2)**



Recent Innovations

Integration

- SAP Identity Authentication and Provisioning Service Integration
- Preferred Name in Mobile App
- WalkMe for Public Sector Customers
- Shadow IT: Ability to identify SaaS-related spend with Zylo Endorsed App
- Mileage T&E: Track and Reimburse High-Mileage Drivers Accurately with Motus Favr Endorsed App



Q4 2022

Integration

- SAP Task Center
- WalkMe for Indirect Travel Customers



Q1 2023

Integration

- SAP Integration with Concur Expense Access Control Segregation of Duties
- Enhanced Work Breakdown Structure (WBS) Element Integration



Product Direction

Integration

- User Provisioning using the SAP Master Data Integration (MDI)
- SAP Integration with Concur Expense to support China Fapiao Tax Reporting requirements
- SAP Fieldglass Integration
- SAP Fiori Horizon Themes for Mobile and Web
- SAP Funds & Grants Management Cloud Integration
- Legal Entity: Optimize product feature configuration & VAT reclaim
- Payment Integration: Optimizing GL posting of payments
- Payment Integration: Record identifier for pay confirmation import
- Payment Integration: Configurable Positive Pay extract file
- Sustainable T&E: emissions calculation, analytics and offset

Roadmap Overview **Platform & Integration (2 of 2)**



Recent Innovations



Q4 2022

API

- [User Provisioning Service API](#)
- [User Identity API \(provision / deprovision users basic identity\)](#)
- [Spend API for User Profile Retrieval](#)
- [Travel API for User Profile Retrieval](#)
- [Expense API enhancements for Allocations and Itemizations](#)
- [Invoice Payment Confirmation API](#)



Q1 2023



Product Direction

API

- [Funds and Grants Integration API](#)
- [Expense API Enhancements for List Items](#)
- [Expense API Enhancements for Report and Entry](#)
- [Expense API's Enhancements for tax values](#)
- [Request Launch External URL](#)
- [Profile Search API Enhancement](#)
- [Data Delivery Service](#)

Other

- [SAP Concur App Center – Added application filtering](#)

Other

- [Non-binary Gender and Title Support](#)
- [Preferred name used with delegates](#)
- [Mobile App Home Screen Redesign](#)

SAP Identity Authentication and Provisioning Service Integration

Overview

SAP integration with Concur allowing Identity Authentication (IAS), to authenticate their users to Concur and data and Identity Provisioning (IPS), to provision basic users from a source system to Concur.

Benefits

IAS enables authentication and single sign-on for users in the cloud while IPS manages identity by allowing clients to provision basic identities from a source system to Concur.

Availability

Global

Recent Innovation



IAS enables authentication and single sign-on for users in the cloud while IPS manages identity by allowing clients to provision basic identities from a source system to Concur.

Preferred Name in Mobile App

Overview

In the SAP Concur mobile app, the user's preferred name (if available, else legal name shown) now displayed under the menu screen.

Benefits

User's preferred name (if available, else legal name shown) now displayed in the SAP Concur mobile app.

Availability

Global

Recent Innovation



User's preferred name (if available, else legal name shown) now displayed in the SAP Concur mobile app.

WalkMe for Public Sector Customers

Overview

SAP Concur provides the WalkMe Integration for public sector customers in our AWS environment. The integration allows public sector customers to provide their users of SAP Concur authored help content. Public sector customers who have their own WalkMe license via the SAP Concur SolEx solutions will be able to use their own custom help content for their users.

Benefits

Public sector customers have access to Concur authored WalkMe help content that guides their end-users on the UI to decrease time on completing tasks and to increase productivity. It also enables public sector customers to build their own help content via WalkMe to tailor the help content specifically to their workflows. Help content can be of FAQs, workflow walk-through demos, etc.

Availability

Public Sector Customers

Recent Innovation



Provide public sector customers with the ability to provide context relevant help content to their end-users.

Product: **Platform, Concur Expense**

Shadow IT: Ability to identify SaaS-related spend with Zylo Endorsed App

Overview

SAP Concur will provide an integration that will help businesses easily identify SaaS-related spend to identify Shadow IT within their company.

Benefits

Ability to easily identify SaaS IT Spending for Shadow IT to optimize IT spending through Zylo located in the Concur App Center.

Availability

Professional and Standard Concur Expense customers in the US

Recent Innovation



Add further integrations to identify Shadow IT allowing customers to optimize their spending.

Mileage T&E: Track and Reimburse High-Mileage Drivers Accurately with Motus Favr Endorsed App

Overview

SAP Concur provides an integration that will help reduce risk and maximize savings by reimbursing high-mileage drivers accurately.

Benefits

Customers have the ability for their employees to record and track mileage for reimbursement through an integration with Motus Favr located in the Concur App Center.

Availability

US Expense Customers

Recent Innovation



Add further integrations to aid with high mileage reimbursement.

SAP Concur App Center – Added Application Filtering

Overview

The SAP Concur App Center is where customers can connect enterprise and user level applications.

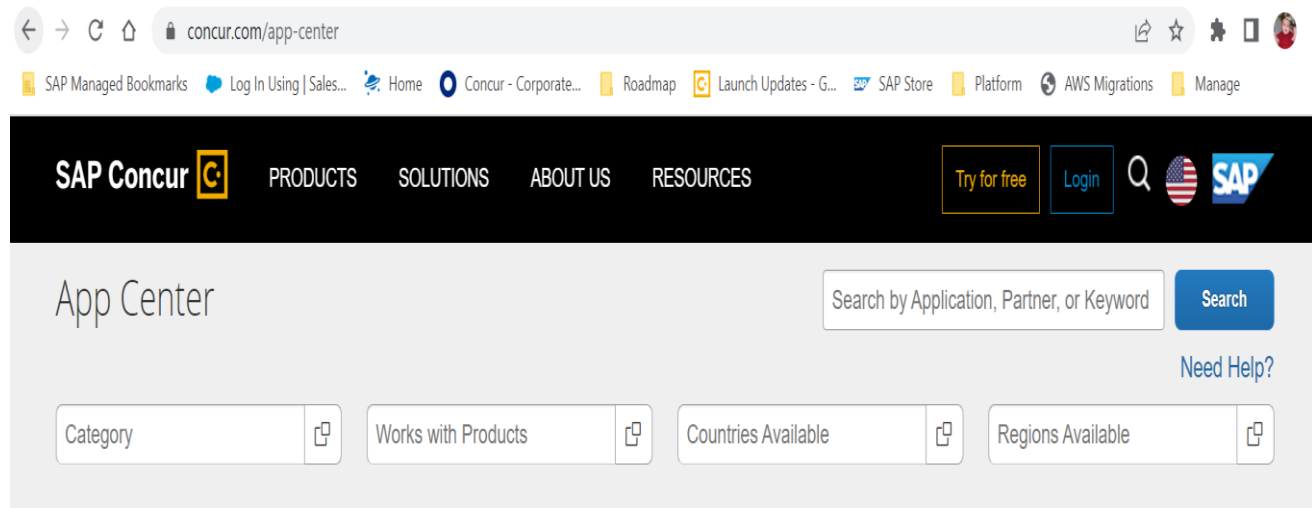
Applications are available globally, regionally along with separated into different categories. Having the ability to display only applications based on certain search criteria will allow for easier search and view of applications.

Benefits

The ability to view a subset of applications will allow end users to more easily find the applications they need.

Availability

Concur App Center



Recent Innovation



Provides the ability to limit the list of applications in the App Center based on drop-down search capabilities along with the ability to discover new applications users would be interested.

SAP Task Center

Delivery Target:
Q4 2022



Overview

- Integration of the SAP Task Center mobile app into SAP Mobile Start
- Centralized inbox functionality in the mobile app, which notifies users about approvals from SAP Concur and other SAP solutions
- User access to task information regarding travel requests and budget approvals in Concur Expense
- Approver ability to approve expenses (in the Regular > Authorized Approver > Cost Object Approver workflow) or send them back with comments from within SAP Task Center
- Approver ability to approve requests (in the Regular > Authorized Approver > Cost Object Approver workflow) or send them back with comments from within SAP Task Center

Benefits

- Improve user productivity with a central notification system from SAP Concur solutions:
 - Reduce the administrative burden
 - Improve operational processes
 - Provide better insights within the approval processes, notifications, tasks, and action items
- Proactively complete business tasks by leveraging the suite quality “one workflow inbox” for a unified view of pending tasks across SAP solutions in both the mobile and desktop environments of your intelligent, sustainable enterprise

Availability

Functionality available to Concur Expense and Concur Request customers who have both the Identity Authentication service and the Identity Provisioning service configured as the identity management system.



Provides central inbox for workflow-approval tasks for Concur Expense, Concur Request and other SAP solutions in the Intelligent Enterprise Suite

WalkMe for Indirect Travel Customers

Delivery Target: 
Q4 2022

Overview

SAP Concur provides WalkMe software integration for indirect travel customers in an Amazon Web Services (AWS) environment:

- Enable indirect travel customers to provide users with authored help content available from SAP Concur solutions
- Provide indirect travel customers with their own WalkMe license through SAP Concur solution extensions to use custom help content for users

Benefits

Provide indirect travel customers with:

- Access to WalkMe solutions to help content authored in SAP Concur software to guides end-users on the user interface (UI) to:
 - Decrease time in completing tasks
 - Increase productivity
- Build their own help content through WalkMe solutions to tailor help content to their workflows through the following and more:
 - FAQs
 - Workflow walk-through demos

Availability

Indirect Travel Customers



Provide Indirect Travel customers have the ability to provide context relevant help content to their end-users

User Provisioning Service API

Delivery Target:
Q4 2022



Overview

- Provision of an externally available API to provision all user data across all SAP Concur solutions
- A single point to provision a user or set of users across the entire SAP Concur portfolio

Benefits

- Once a user is provisioned, setup of the user identity in the core profile, travel and spend
- Replacement of the flat-file provisioning of users
- SCIM-compliant user provisioning for identity providers
- Reduce manual administration efforts for user management and identity provisioning and avoid work disruption by leveraging the suite quality “consistent security and identity management” for an intuitive login process within your intelligent sustainable enterprise

Availability

Global - API Direct Call



Provide a universal standard to provision all users within SAP Concur directly with an externally available API

User Provisioning API (provision/deprovision users basic identity)

Delivery Target:
Q4 2022 

Overview

- Identity service to provision new users in SAP Concur solutions (basic identity), which is the foundation for full user provisioning in the future with the spend and travel profile
- Ability to integrate with SAP Identity Management

Benefits

- Improve security policies and process efficiencies with increased automation in user creation
- Provision a user's basic identity to gain access to SAP Concur solutions through an API
- Rely on a user identity that is SCIM compliant for identity providers
- Take this first step in removing flat-file integration for user provisioning
- Accelerate implementation projects and reduce manual integration and configuration efforts by leveraging the suite quality “coordinated lifecycle management” for harmonized software provisioning, setup, and operations, as well as monitoring solutions, for your intelligent sustainable enterprise

Availability

SAP Concur Direct customers only



Provide Identity Service to provision new users in SAP Concur solutions (basic identity)

Spend API for User Profile Retrieval

Delivery Target:
Q4 2022



Overview

- Externally available API to make direct calls into SAP Concur to retrieve the details of a user's spend profile identity
- Breakout of profile retrievals that is part of the user-provisioning strategy for SAP Concur solutions, removing the flat file integration

Benefits

- This API will allow callers to retrieve only the spend profile of a user protecting other aspects of a user's profile
- Enables callers to retrieve an individual or a bulk set of users for a company
- Reduce manual administration efforts for user management and identity provisioning and avoid work disruption by leveraging the suite quality “consistent security and identity management” for an intuitive login process within your intelligent sustainable enterprise

Availability

Direct API access in the United States and the Europe, Middle East, and Africa (EMEA) region



Provide an external API to retrieve the spend profile information for an individual user or a bulk set of users

Travel API for User Profile Retrieval

Delivery Target:
Q4 2022



Overview

Provide externally available API to retrieve travel profile information which was provisioned through User Provisioning Service (UPS) for an individual user or a bulk set of users

Benefits

- This API enables callers to retrieve only the travel profile details of a user provisioned through UPS, protecting other aspects of a user's profile
- Callers can retrieve an individual or a bulk set of users for a company
- This breakout of profile retrievals, part of the user provisioning strategy for SAP Concur solutions, removes flat file integration
- Reduce manual administration efforts for user management and identity provisioning and avoid work disruption by leveraging the suite quality “consistent security and identity management” for an intuitive login process within your intelligent sustainable enterprise

Availability

Direct API access in the United States and the Europe, Middle East, and Africa (EMEA) region



Provide an external API to retrieve the travel profile information of user(s) who have been provisioned through User Provision Service (UPS)

SAP Integration with Concur Expense Access Control Segregation of Duties

Delivery Target:
Q1 2023 

Overview

Allow customers to define the admin roles in FI/Payroll systems on a finer granularity than today (full access vs. company-code specific access rights) with regard to the integration functionality.

Benefits

Basic Segregation of Duty requirements can be fulfilled. Users with access to the integration functionality can be restricted to viewing and processing the incoming documents (expense reports and cash advances) for a dedicated set of company codes only.

Availability

S/4 HANA Cloud 2302 and S/4 HANA On-Premise 2022



In the FI/Payroll system, authorizations are oftentimes defined on a company code level. The integration functionality will adapt to that approach.

Ability to select Work Breakdown Structure (WBS) Elements using Launch External URL

Delivery Target: 
Q1 2023

Overview

Launch external URLs to connect to finance systems in SAP S/4HANA Cloud to display project WBS elements in SAP Concur software across:

- Expense report headers
- Expenses
- Allocations

Benefits

- Maintain project WBS elements in source systems to help ensure the most accurate and reliable data to leverage data in SAP Concur solutions for accurate and timely:
 - Display
 - Selection
- Prevent duplicate maintenance of project WBS elements data with high complexity and volume in multiple systems to avoid issues with data synchronization, consistency, and recency.
- Help reduce posting errors and ensure accuracy across financials postings of accurate, up-to-date data

Availability

SAP S/4HANA Cloud customers using Integration with Concur Solutions



Provide S/4HANA Cloud customers the ability to display and select Project WBS elements into SAP Concur solutions using the launch external URL functionality

User Provisioning using SAP Master Data Integration (MDI)

Overview

Provides the ability to provision users in SAP Concur solutions from a core HR source system such as SAP SuccessFactors Employee Central using SAP Master Data Integration

Benefits

By creating consistent master data services across SAP, customers can reduce manual integration effort and ownership cost for all SAP applications

- Central entry point for master data integration within the Intelligent Suite
- Use one aligned data model across all solutions
- Avoid information silos and reduce integration efforts
- Access the latest, most accurate information without worrying about data replication and synchronization

Availability

SAP SuccessFactors Employee Central customers and SAP Concur Expense customers using SAP Business Technology Platform (BTP), SAP Identity Authentication Service (IAS) and SAP Identity Provisioning Service (IPS)



Ability to provision users in SAP Concur solutions from core HR source systems such as SAP SuccessFactors Employee Central using SAP Master Data Integration

SAP Integration With Concur Expense to support China Fapiao Tax Reporting requirements

Overview

Customers, using SAP integration with Concur (SAP ICS), can now enable financial postings to SAP ERP systems containing relevant Fapiao data, in addition to Expense data, as well as Fapiao documents

Benefits

Tax regulation compliance

Availability

Limited to Concur Expense customers using Fapiao Capture and SAP ICS

Product Direction



Customers, using SAP integration with Concur (SAP ICS), can now enable financial postings to SAP ERP systems containing relevant Fapiao data

SAP Fieldglass Integration

Overview

The Fieldglass integration enables Fieldglass customers to apply rich Concur Expense functionality such as groups, policies, and workflows for their contingent workers. Fieldglass customers can use a single Expense management solution for their entire organization.

Benefits

End-to-end process integration of Fieldglass and Concur Expense. Synchronization of contingent workers from Fieldglass to Concur Expense.

Availability

Global Enterprise Concur Expense Customers



Manage employee and Fieldglass contingent worker spend with Concur Expense.

SAP Fiori Horizon Themes for Mobile and Web

Overview

Fiori Horizon provides 4 new themes which are available to all SAP products delivering the same look and feel, familiarity, consistency for SAP customers.

Benefits

Consistent look and feel across SAP applications. Continuous improvements on usability and accessibility.

Availability

Global



New fresh look and feel provided by Fiori Horizon themes.

SAP Funds & Grants Management Cloud Integration

Overview

A direct native integration experience for customers on S/4 HANA Cloud and S/4 HANA On-Premise.

Benefits

Integration with customer's financial systems so that:

- Spend can be properly allocated to the right funds, grants and budgets within SAP systems.
- Spend can be obligated/reserved before it is disbursed/reimbursed.
- Spend can be drawn from specific budgets without human intervention.
- Native integration is available for S/4 HANA Cloud and S/4 HANA On-Premise

Availability

Partners and customers leveraging Professional Edition, Request, Expense, Financial Integration, NextGen UI.



A comprehensive integration between Concur and SAP Public Sector Management.

Legal Entity: Optimize product feature configuration & VAT Reclaim

Overview

Add customer's Legal Entity value as a system field so Identity, Travel, and Spend can leverage this value consistently across customers, resulting in simplified and optimized configurations, product usage, & downstream integrations such as VAT Reclaim

Benefits

Customers can deploy & use product features more efficiently when Travel features are aligned according to a customer's Legal Entity value(s). Some examples include: Content Enablement, Discounts, Messaging, Payment, Travel Policy, Custom Fields, Workflow

Customers and partners will maximize VAT Reclaim in a simpler manner when Concur Expense and Invoice leverage Legal Entity values

SAP and partners will benefit from this field being a consistent system field across customers.

Availability

Global

Product Direction



Add ability to configure Travel requirements according to a customer's Legal Entity value(s)

Customers and partners need to maximize and simplify VAT Reclaim. Adding Legal Entity as a system field will achieve these goals

Sustainable T&E: emissions calculation, analytics and offsets

Overview

Provide customers with:

- greenhouse gas emissions calculation for air, rail, hotel, car and more
- insights into emissions allocations and trend via analytics
- opportunities to offset emissions

Benefits

These integrations will help customers automatically leveraging their T&E data from SAP Concur into renowned solutions that enable a better understanding of their travel & expense emissions as well as optimization measures.

Availability

This solution will be powered by to-be-announced partners, via the SAP Concur AppCenter.

Global

Product Direction



Gain actionable insights into your Travel & Expense emissions.

Funds and Grants Integration API

Overview

Published API for Obligation documents from Request, allowing partners and customers to build integrations into their ERP's.

Benefits

APIs for partner integration with customer's financial systems so that:

- Spend can be properly allocated to the right funds, grants and budgets within external systems.
- Spend can be obligated/reserved before it is disbursed/reimbursed
- Spend can be drawn from specific budgets without human intervention

Availability

Partners and customers leveraging Professional Edition, Request, Expense, Financial Integration, NextGen UI.



This is one of several iterative releases delivering the new Funds and Grants Integration product.

Request Launch External URL

Overview

Allow customers to launch an external URL to create a dynamic web form for custom solution in all locations of Concur Request:

- Header
- Line item
- Allocation

Benefits

The Launch External URL callout gives clients and third-party developers the ability to extend the functionality of the SAP Concur platform, providing a means to deliver custom user interactions, or access functionality found in an external system. The new version of this callout also provides enhanced security benefits.

Availability

NextGen UI for Request Professional edition



Launch HTML in a Web view for customers to create custom application pages that enable complex search and filtering to assign cost objects

Profile Search API Enhancement

Overview

Profile Search API will be versioning to 4.1 with the ability to narrow search results with the additional criteria being available. New attributes, logical, and grouping operators will be incorporated to improve search results.

Benefits

Improved user attributes available to allow for more refined search results.

Availability

Concur customers

Client Web Services is a prerequisite



Improving user search results with expanded criteria.

Data Delivery Service

Overview

The new Data Delivery Service will provide a reliable and consistent way to download Concur data into reporting environments. Beginning with the Expense data set, we will provide a service for SAP Concur customers to receive data into a secure and shared location, on a recurring basis. The first release will include Expense data comprised of Expense Reports, Cards, Custom fields, Attendees, Cash Advance, and User Profile data.

Benefits

The Data Delivery Service enables customers a reliable means for downloading Concur data into their respective reporting systems. With this data customers can perform analysis and discover insights specific to their company needs.

Availability

All Concur Expense Customers

Product Direction



A service enabling Concur customers to receive Concur data on a recurring basis.

Non-binary Gender and Title Support

Overview

SAP is committed to being one of the most diverse and inclusive software companies in the world

Concur Travel will support two new non-binary genders (X and U) as well as the non-binary title Mx

Benefits

Supporting non-binary genders will ensure a user's travel documents match their government issued ID and facilitate smooth passage through airport security

Availability

Available globally for all customers



SAP Concur helps you run your travel program with your diverse employees in mind

Mobile App Home Screen Redesign

Overview

Update of SAP Concur mobile app Home Screen.

Benefits

- Modern intelligent launchpad into the SAP Concur app; driving engagement and exposing contextual and personalized content
- Supports SAP Fiori styles and themes
- App launch optimized
- Delightful UX

Availability

SAP Concur Mobile App Customers



The new Home Screen is a modern, intelligent launchpad into the SAP Concur app, that is intuitive and delightful to use.

Get connected and influence SAP Concur solutions software development

Customer Influence Programs



Beta Testing



Early Adopter Care



Customer Engagement Initiative

Go to the [Influence Website](#), click on a specific opportunity, or search for all Concur Solutions opportunities (first login will take you through user setup).

Click on the questionnaire link provided in the opportunity to apply for the program. The program team will contact you with next steps.

While you're there, make sure to set up [notifications](#) on the Influence Website so you know right when new Concur Solutions programs are published.

Have you joined the [Concur Community](#)? Stay up-to-date on all Concur Solutions information and engage with users like you. Concur Administrators have a [dedicated group](#) as well!

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